

**MERCHANDISE WARRANTY:** Goods are warranted against defects in manufacture for one year. The company makes no other warranty, and all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.

The company's maximum liability hereunder is limited to the purchase price of the products in no event shall the company be liable for any consequential, indirect, incidental or special damages of any nature arising from the sale or use of this product, whether in contract, tort, strict liability or otherwise.

Products will not be accepted for repair or replacement under this warranty unless we have given prior authorization for their return. Upon receipt of products returned for repair or replacement we will determine whether products qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated costs of repair or replacement involved and will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than us, unless in each instance we have given prior written approval of such repair in which case we will pay what we consider to be the reasonable cost thereof.

All materials and finishes meet ANSI/BHMA standards at time of shipment. We do not warrant finishes exposed to hostile environments, such defect has been caused by corrosion or ordinary wear and tear.

### **Cal-Royal Lifetime Limited Warranty**

The Cal-Royal Products listed below are warranted against defects in mechanical workmanship and 3 year finish warranty for the life of the opening into which they are installed. This warranty is valid only if the products are installed according to the manufacturers explicit directions, are the correct application for the opening in question (i.e.: a grade 2 lock is not acceptable in a school or university application) and those products that require adjustment at installation are adjusted correctly. It is assumed that if either the door or frame components in the opening has been violated and therefore the Warranty of those Cal-Royal products in that opening would be null and void. It is also assumed by this Warranty that those products that require periodic adjustment or maintenance are receiving that attention through the life of the opening.

#### **This warranty DOES NOT COVER:**

1. Abuse or vandalism
2. Products used in an incorrect application
3. Scratches or normal wear in a products finish (Does not cover US10B/613)
4. Products that have been improperly installed or adjusted
5. Any Product installed in a hostile environment causing premature corrosion, wear and tear
6. The cost incurred in removing and installing a replacement product. Upon return of defective product to Cal-Royal Products, Cal-Royal may repair or replace the product or refund the purchase price. Cal-Royal is not liable for incidental or consequential damages.

**The products that are covered by the above Lifetime Limited Warranty are:**

1. All commercial Grade Hinges.
2. Genesys, Calypso, Omega, NM Series Grade 1 Locks – Mortise and Cylindrical Locksets.
3. Apollo, Columbus, HIL, Pioneer, Commander, Challenger, Explorer, Barrington, Polygon Grade 2 locksets.
4. CRB Series Grade 1 & CB160, T300 Series Grade 2 Deadbolts.
5. 900, CR441, CR801/CR801S, 300, 700 Series Grade 1 Door Closers.
6. 7700, 9800 and 2200 Series Grade 1 Exit Devices.

Cal-Royal Locksets, Door Closers, Exit Devices and Door Hardware are designed to provide the highest standard of product quality and performance. To maintain a long-lasting finish great care should be taken. Constant use and exposure to elements and high traffic would require cleaning on a regular basis.

**ELECTRIFIED HARDWARE WARRANTY**

**(3 YEARS LIMITED WARRANTY)**

**LIMITED WARRANTY:** Cal-Royal Products (CRP) warrants that its products are free from defects in workmanship and material under normal use and service. Since CRP does not control product usage, CRP makes no representation as to the degree of security conveyed by the use of any product. This warranty does not cover defects or damage which occur from improper maintenance, improper storage, improper installation, shipping and handling, ordinary wear and tear, misuse, abuse, accidents, unauthorized service, work done by others or consequential damages.

Cal-Royal Products (CRP) warrants that its products are free from defects in workmanship and material under normal use and service. Since CRP does not control product usage, CRP makes no representation as to the degree of security conveyed by the use of any product. This warranty does not cover defects or damage which occur from improper maintenance, improper storage, improper installation, shipping and handling, ordinary wear and tear, misuse, abuse, accidents, unauthorized service, work done by others or consequential damages.

Include Claimant's name, address, phone, and identification of the product, invoice number and date, and a brief description of the defect. Upon receipt of such notice, a CRP representative will contact claimants to where to ship such product or component part, with shipping charges prepaid for examination, and in the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced. This warranty is in lieu of all other express warranties. To the extent permitted by law, all implied warranties are limited to the duration of this warranty.

CRP shall not be liable for any incident or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or

consequential damages, so the above may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

## **ELECTRONIC DIGITAL KEYPAD LOCKSETS AND DEADLOCKS WARRANTY**

### **1. CRCODE-007, CRCODE-101**

Goods are warranted to be free from manufacturing defects in material and workmanship which carries a **ONE YEAR Limited Warranty** on Electronic Series Locks (CRCODE-007) and a **TWO YEAR Limited Warranty** on Mechanical Series Locks (CRCODE-101) and its conditions, limits and policies.

### **2. CR3000 DIGITAL KEYPAD DOOR LOCK WARRANTY**

Goods are warranted against defects in manufacture for two (2) years after the date of manufacture. The company makes no other warranty, all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.

### **3. ELDB-89 DIGITAL KEYPAD DEADLOCK WARRANTY**

Goods are warranted against defects in manufacture for twenty five years (25) years after the date of manufacture for mechanical parts and one (1) year for electronic parts. The company makes no other warranty; all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.

**LIMITED WARRANTY:** Goods are warranted against defects in manufacture for two (2) years after the date of manufacture. The company makes no other warranty, all implied warranties including any warranty of merchantability or fitness for a particular purpose are limited to the duration of the expressed warranty period as set forth above.

The company's maximum liability hereunder is limited to the purchase price of the products in no event shall the company be liable for any consequential, indirect, incidental or special damages of any nature arising from the sale or use of the product, whether in contract, tort, strict liability or otherwise. Seller's warranty shall not be enlarged, diminished or affected by no obligation or liability shall arise out of Seller's rendering of technical advice or services in connection with Buyer's order of the goods furnished hereunder.

### **This warranty DOES NOT COVER:**

1. Abuse or vandalism
2. Products used in a wrong application
3. Scratches or normal wear in a products finish (Does not cover US10B/613)
4. Products that have been improperly installed or adjusted
5. Any products installed in a hostile environment causing premature corrosion, wear and tear
6. The cost incurred in removing and installing a replacement product. Upon return of defective product to CAL-ROYAL Products, CAL-ROYAL may repair or replace the product or refund the purchase price. CAL-ROYAL is not liable for incidental or consequential damages.

## **CAL-ROYAL RECOMMENDS THAT THE UNIT AND ITS FUNCTIONS BE TESTED REGULARLY**

Despite excessive testing, and due to but not limited to, any or all of the following; electrical or communications disruption, criminal tampering, it is possible for the unit to fail to perform as expected. CAL-ROYAL does not represent that the product may not be compromised or circumvented; or the product will prevent any property loss, personal injury, robbery, fire or otherwise; nor the product will in all circumstances provide adequate warning or protection. A properly installed and maintained locking device may only reduce the risk of burglary, robbery, fire or otherwise, but this is not an assurance that these events will not occur. Seller shall have no liability for any loss, property damage, personal injury based on a claim that the unit/product failed to give warning. It is therefore the obligation of the installer to advise or inform the consumer to take any or all precautions for his or her safety including, but not limited to, fleeing the premises and calling the proper authorities in order to mitigate the possibilities of harm, injury and/or damage.

CAL-ROYAL is not liable of either the property or safety of the user's family, employees, and limits its liability for any loss or damage including incidental or consequential to CAL-ROYAL's original selling price of the product regardless of the cause of such loss or damage.

Products will not be accepted for repair or replacement under this warranty unless we have given prior authorization for their return. Upon receipt of products returned for repair or replacement, we will determine whether products qualify for repair or replacement under this warranty; if they do not, we will notify the customer of estimated cost of repair or replacement involved and will obtain authorization prior to proceeding. We have no liability to pay any cost of repair performed by anyone other than us, unless in each instance we have given prior written approval of such repair in which case we will pay what we consider to be reasonable cost thereof.

In the event of a defective product, contact the security professional who installed and maintains your security system. In order to abide by this warranty, the defective product must be returned by the security professional, shipping costs prepaid and insured to CAL-ROYAL. After replacement or repair of the product, CAL-ROYAL assumes the cost of returning products under warranty. CAL-ROYAL shall have no obligation under this warranty, or otherwise, if the product has been repaired by others, improperly installed, improperly used, abused, altered, damaged, subject to accident, nuisance, flood, fire or acts of nature. CAL-ROYAL will not be responsible for any dismantling, reassembly or reinstallation charges.

All materials and finishes meet ANSI/BHMA standards at time of shipment. We do not warrant fixes exposed to hostile environments, such defect has been caused by corrosion or ordinary wear and tear.

This warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, expressed or implied. No dealer, distributor, agent or employee is authorized to make any modification or addition to this warranty.

Some states do not allow the exclusion or limitation of implied warranties or limitation of liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.