

## **WARRANTY SERVICE: Please read warranty information first**

If after reviewing the troubleshooting tips the light will still not work, you should return the light to the dealer where you purchased it. They will be able to further evaluate the light and test its various components and quite possibly will be able to identify and/or fix any problems. Often the problem is as simple as a defective lamp. If the dealer is unable to fix the light, they will return it to us for factory repair. Many dealers have loaner ballasts that you may check out until yours is returned (usually not more than 7-10 days).

To locate the dealer nearest you, visit our website at [www.sunlightsupply.com](http://www.sunlightsupply.com) and complete the "Dealer Search". If there are no dealers in your area, you may contact us directly for technical support. If we cannot help you resolve the problem over the phone, we will issue you a RMA # (return merchandise authorization) authorizing you to return the system to us for factory reconditioning (if the unit is under warranty). You will need to provide an email address or fax number so that the Authorization Form may be sent to you. You will need to include this Authorization Form in the packaging when returning your Sun System® unit. Also please write the RMA # on the outside of the box.

***Please package the light carefully in its original packaging. If it is damaged in shipment we will not be responsible.***

Once we receive the light back, we will repair it within 48 hours (business) and return it to you freight prepaid via UPS Ground. If the unit cannot be repaired, a replacement will be sent. If there are no replacements available, a unit of comparison will be sent back.

## **IMPORTANT: PROOF OF PURCHASE REQUIRED FOR RETURNS**

**Sun Blaze® and Croplight™ = 5 Year | New Wave® = 2 Year**

**Returning Units: Please contact your retail store for returns.**

### **WARRANTY INFORMATION:**

Sunlight Supply®, Inc. warrants to the original purchaser of this product against defects in material and workmanship under normal use for 5 years on Sun Blaze® and Croplight™, and 2 years on New Wave®. During the warranty period, Sunlight Supply®, Inc. will, at our option, and without charge, repair or replace this product if the unit or any of its components fail or malfunction.

This warranty is expressly in lieu of all other warranties, expressed or implied, including the warranties of merchantability and fitness for use and of all other obligations or liabilities on the part of the seller. This warranty shall not apply to this product or any part thereof which has been damaged by accident, abuse, misuse, modification, negligence, alteration or misapplication. Sunlight Supply®, Inc. makes no warranty whatsoever in respect to accessories or parts not supplied by Sunlight Supply®, Inc. This warranty shall apply only to the United States, including Alaska, Hawaii and territories of the United States.

**NOTE:** *Sunlight Supply®, Inc. is a manufacturer of supplementary lighting systems. All sales offerings to the public are done through a nationwide group of dealers. No sales offerings will be made directly to the general public.*



**Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.**