

The warranty for your specific chair or furniture item is based on the year your item was purchased. Please note that proof of purchase is required for validation of warranty. The current warranty for seating is: one year for cushions and parts. For specific inquiries, please contact our customer service department.

Manufacturing

True Innovations
No. 148 Xiazhuang Lane
Changhe Street Scene
Binjiang District
Hangzhou, Zhejiang Province
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tel 011-86-571-8660-3600

For Customer Service:

US: 1-800-379-9773
Canada: 1-866-789-1060
UK: 0800-051-6775
Fax: 714-544-5118

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.