

Warranty

Consumer Two-Way Radio Products and Accessories purchased in the United States or Canada.

What Does this Warranty Cover?

Subject to the exclusions contained to the right, Giant International Ltd. warrants the Motorola branded consumer two-way radios that operate via Family Radio Service or General Mobile Radio Service that it manufactures ("Products"), the Motorola branded or certified accessories sold for use with these Products that it manufactures ("Accessories") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola branded Products and Accessories manufactured by Giant International Ltd., and purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

| Products Covered | Length of Coverage | Exclusions |
|--|--|---|
| <p><u>Products and Accessories</u> as defined above, unless otherwise provided for below.</p> <ol style="list-style-type: none"> <u>Consumer Two-Way Radio Accessories.</u> <u>Products and Accessories that are Repaired or Replaced.</u> | <p>One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.</p> <ol style="list-style-type: none"> Ninety (90) days from the date of purchase by the first consumer purchaser of the product. The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer. | <p>Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.</p> <p>Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.</p> <p>Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or Giant International Ltd., are excluded from coverage.</p> <p>Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, or other peripheral equipment are excluded from coverage.</p> <p>Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, Giant International Ltd. or its authorized service centers, are excluded from coverage.</p> <p>Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.</p> <p>Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.</p> |

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will GIANT INTERNATIONAL LTD. do?

GIANT INTERNATIONAL LTD., at its option, will at no charge repair, replace or refund the purchase price of any Products or Accessories that does not conform to this warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please call:

USA Two-Way Radios

1-800-638-5119

giantintl@callcenter.com

Canada Two-Way Radios

1-800-638-5119

giantintl@callcenter.com

For Accessories, please call the telephone number designated above for the product with which they are used.

You will receive instructions on how to ship the Products or Accessories at your expense, to a GIANT INTERNATIONAL LTD. Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly, (e) your address and telephone number.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR GIANT INTERNATIONAL LTD. BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.