

Ring Video Doorbell Setup Mode

While setting up Ring Video Doorbell, you'll be asked to put the device into "Setup Mode." In order to put the device into Setup Mode, press and release the orange button on the back of the Ring Video Doorbell.

How do I know that my Ring Video Doorbell is in Setup Mode?

You'll know your Doorbell is in setup mode when the light on the front of the Doorbell spinning.

What is Setup Mode?

When any Ring product is in setup mode, it broadcasts a temporary Wi-Fi network.

During the setup process, the Ring app will connect to this Wi-Fi network to "tell" your Ring product how to connect to your home Wi-Fi network. As soon as your Ring product has been set up in the Ring app, it will stop broadcasting this Wi-Fi network, and stay connected to your home network.

What do I do if my Ring Doorbell doesn't go into Setup Mode?

If your Ring Doorbell doesn't go into Setup mode, you can try the following:

- Press the black button firmly and release it without holding it down.
- Fully charge battery. Prior to setting up your Ring Doorbell, plug the battery into a power source using the supplied orange cable, and charge it fully. The green light on the battery will light up solid once it's fully charged.
- You can also turn off the power by pulling out the battery and then put it back in.

Performing a hard reset

If your Ring Doorbell is fully charged, and the light still doesn't start spinning when you push the black button, try performing a hard reset.

To perform a hard reset, hold down the black button for 15 seconds.

After releasing it, the light on the front will flash a few times indicating that your Ring Doorbell is restarting.

Give it about a minute to fully complete this process, then put it in setup mode again by briefly pressing the black button on the front.