

Warranty and Frequently asked questions.

Thermos Products - Frequently asked questions

What replacement parts are available for Thermos flasks?

- The vast majority of requests for Thermos replacement parts are for stoppers. We offer replacement stoppers for the majority of Thermos flasks that are currently available and some stoppers are available for products that have recently become discontinued.
- Rubber seals are not available as a separate part, however the majority of seals are included within the stopper and many stoppers are available as a separate part.
- We offer replacement cups for some of the Thermos flasks that are currently available.
- Thermos glass lined flasks are manufactured and distributed as an entire unit. The glass liners are not available as a separate part due to their fragile nature, however replacement stoppers and cups are available.

To view the full range of spare parts that are currently available, please [click here](#)

My Thermos product was purchased overseas - Who should I contact if I experience a problem?

If your product was purchased overseas, you would need to contact the distributors who are based the closest to the country where it was purchased. You can find the worldwide contact details here - [Thermos Worldwide Contacts](#)

Thermos BBQ's - all queries?

The Thermos Corporation sold the rights to use its brand name on BBQ's to Charbroil in the 1990's. Should you have any queries, please contact Charbroil UK - 0114 3601940. Thermos Online are unable to assist you with these queries.