

WARRANTY

Unless otherwise specifically indicated in the description for each product contained here, there is 1 year parts and/or replacement only manufacturer's limited warranty from the date of purchase on all products contained on this website. Labor is not included in this warranty and is hereby expressly excluded. Any defective product or components thereof may be repaired or replaced at our/manufacture's option. The buyer shall be responsible for the process and cost of returning the faulty product or part to us for repair and/or replacement. We will however return the repaired or replaced items or parts to the buyer at our expense within the warranty period via standard ground shipment methods. We shall not be responsible for faulty installation, operation or maintenance of the product and as such we recommend installation and assembly, where applicable, only by certified and qualified professionals. It is the responsibility of each purchaser to determine whether the particular product is compliant with and permissible for use pursuant to the applicable rules, codes and/or regulations, if any, and suitable for particular and/or intended use and/or operation therein. We make no representations or warranties whatsoever concerning the suitability of any merchandise for a particular use or purpose. Damage resulting from failure to use, install or maintain the product in a manner consistent with our/manufacture's recommendations shall render the warranty void. Ramsond, at its option, may request a report from a qualified technician prior to honoring a warranty claim. All warranties specifically excludes any consequential and/or incidental damages. A Return Merchandise Authorization (RMA) Number must be obtained from Ramsond prior to return of any equipment. Please email tech@ramsond.com to obtain a RMA (Return Merchandise Authorization) form or contact the appropriate department by phone.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.