

WARRANTY

1 YEAR LIMITED WARRANTY

This limited warranty is the only one that applies to this product, and sets forth all the responsibilities of Brew Express regarding this product. There is no other warranty, other than that described herein.

BREW EXPRESS is warranted, to the original purchaser only, to be free of defects for parts and labor for a period of 1 year from the date of purchase. This warranty does not extend to subsequent purchasers, or purchases through a non-authorized dealer or auction site. Brew Express will not be held responsible for any amount of damage in excess of the retail purchase price of the BREW EXPRESS coffee system under any circumstances. Incidental and consequential damages are specifically excluded from coverage from this warranty.

The BREW EXPRESS coffee system is not intended for commercial food service use. This warranty does not apply to accessories or damage to unit from misuse or incorrect installation. It is further noted that using the brewer without a water filter or filtered water system (entire house filter) may void the warranty. This applies to areas where the water is not treated for sediment, high mineral content or hard-water characteristics.

RETURN/REPAIR POLICY: Any BREW EXPRESS unit found to be defective may be returned to Brew Express after proper authorization. Defective units returned to Brew Express within 1 year from the original date of purchase will be replaced or repaired. The repaired or replaced unit will then be warranted under the terms of the remainder of the warranty period. The customer is responsible for all shipping charges of returned units. During the warranty period Brew Express will be responsible for shipping charges back to the customer.

LIMITATIONS: This warranty does not cover accessories (brew baskets, carafes, etc) and defects resulting from normal everyday use, such as but not limited to chips, scratches, abrasions, and discoloration. Also, this warranty does not cover defects due to failure to follow installation or operation instructions, improper care, abuse, accidents, damage during shipping and unauthorized repair or alterations. All or any acts of nature or abnormal conditions causing malfunction or product failure are considered not to be the responsibility of Brew Express and this warranty. Any damage resulting from this condition will be sustained solely by purchaser.

STATE LAW RIGHTS: This warranty gives you specific legal rights. Some states do not allow limitations on how long an implied warranty lasts or the exclusions or limitations of incidental or consequential damages, so the inclusions or limitations stated herein may not apply. This warranty gives the purchaser specific rights; other rights which vary from state to state may also apply.

REQUEST FOR WARRANTY SERVICE: Contact Brew Express technical support by telephone, fax or mail. We suggest that you keep the original packaging in case it may be necessary to ship the unit. When returning the unit, include you name, address, phone number, dated sales receipt (or copy) with product serial number, problem description and repair/return authorization form.

WARRANTY ACTIVATION: Register warranty by mail, see information on following page.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.