



OGIO Warranty

FOR USA AND CANADA RESIDENTS ONLY

If you purchased your product outside of the United States or Canada, please contact your [International distributor](#) listed on our website.

Golf Warranty

OGIO International guarantees its entire golf line for one year from the original date of purchase (original sales receipt required). This warranty covers the product for the original owner against defects in materials and workmanship. If the product ever fails--during the warranty period--due to a manufacturing or material defect, then OGIO will replace with like product at our discretion. This warranty does not cover damage caused by normal wear and tear, accident, improper use, or the natural break down of colors and materials over time.

Non-Golf warranty

OGIO International guarantees its entire *non-golf line of products for the **lifetime of the product (original sales receipt required). This warranty covers the product for the original owner against defects in materials and workmanship only. If the product ever fails due to a manufacturing or material defect, then OGIO will replace with like product at our discretion. This warranty does not cover damage caused by normal wear and tear, accident, improper use, or the natural break down of colors and materials over time.

*Apparel (T-shirts, hats, etc.) is exempt from the aforementioned warranty.

**Expected "lifetime" of OGIO products depends on customer usage.

Non-Golf warranty-Products purchased outside of North America

OGIO International guarantees its entire *non-golf line of products for three (3) years from date of purchase (original sales receipt required). This warranty covers the product for the original owner against defects in materials and workmanship only. If the product fails due to a manufacturing or material defect, then OGIO or an authorized distributor will replace or repair with like product at our discretion. This warranty does not cover damage caused by normal wear and tear, accident, improper use, or the natural break down of colors and materials over time.

WARRANTY PROCEDURE

(To file a warranty claim please follow the steps below)

1. Complete the online warranty claim form (link below) and print one copy for your records. Claim forms received without proof of purchase and photograph of manufacturing/material defect will not be processed.
2. A Client Service Specialist will evaluate your claim and respond back to you within five business days. At that time we will inform you the status of your warranty claim.
3. Please do not send in your product to OGIO unless a Return Authorization (RA) has been issued to you. Product that is received without a return authorization will not be processed.

[Fill Out The Online Warranty Claim Form »](#)

OGIO International Inc.

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Draper, UT 84020

Warranty email: warranty@ogio.com

Office Hours

Monday – Friday, 8 am – 5 pm MST

Closed Saturday, Sunday and All Major Holidays

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.