

# Schrade Knives Warranty

## **TAYLOR BRANDS LLC LIMITED LIFETIME WARRANTY FOR CUTTING TOOLS**

This product is warranted to the original consumer purchaser, for as long as he or she owns this product. Coverage ends if you transfer or sell the product to someone else or if the product is modified in any way. The warranty covers defects in materials, manufacture or assembly. If one of our products ever breaks or fails due to material or manufacturing defect we will repair or replace the product.

The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect, disassembly or improper sharpening. Cosmetic damage which occurs over time and use, such as scratches on a products finish or coatings on a product rubbing or wearing off are normal and are not covered by the warranty. Our products rarely fail because of a defect and in most cases the failure or breakage is due to "tool abuse". "Tool abuse", is when the product is used for unsuitable non intended purposes. Examples would be using a knife for any other purpose than cutting (pounding, prying, using as a screwdriver, throwing the knife etc). Multi-purpose tools are not intended to replace full-sized tools and are for use only on light or moderately heavy-duty applications. Collapsible batons are not pry bars etc. Always use the proper tools for the proper intended purposes.

Locking systems such as liner locks, safeties, frame locks and lock back mechanisms are added features designed to help keep the blade in the open position when fully extended. These systems are not designed to take pressure or blows to the backside (dull) side of the blade and failure of these systems can happen when not used properly. When a cutting tool/knife is used properly the cutting pressure exerted on the knife blade will always be against the cutting edge of the blade pushing and keeping the knife blade open, when used properly it is impossible for the knife to close when cutting.

Misuse of your product can cause serious injury or even death. Misuse often will result in your product failing and breaking in which cases the Taylor Brands warranty will not apply. Failure to properly maintain your product may cause it's mechanisms to not function properly and could also result in injury to you and/or damage to your product.

## **INTERNATIONAL CUSTOMERS**

Please take your item(s) to your local dealer where the product was purchased, ask that they contact Taylor Brands LLC with regard to your defective item and Taylor Brands LLC will include replacement parts or a replacement item on their next shipment of goods to our authorized distributor in your area. If you are unable to find a dealer or distributor in your area we ask that you send your item in for repair/replacement to our facilities following the normal warranty procedure with the exception that the cost of shipping may be adjusted upon receipt of the item in order to cover return shipping to your out of country location.

## **THE TAYLOR BRANDS LLC LIGHT WARRANTY**

There is a 90-day limited warranty on any LED flashlight produced by Taylor Brands LLC which covers defects in materials, manufacture or assembly. The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect or disassembly. Proof of purchase may be required.

Always make sure the flashlight is turned off when not in use. Accidentally leaving the flashlight on may result in reduced battery life as well as power conductivity. Leaving the flashlight on for extended periods of time may also cause the light to overheat and could possibly result in injury.

Warning/Caution: Cree LED bulbs project very strong/powerful beams of light. Never shine directly, gaze or stare into the flashlight beam to ensure maximum eye protection. Batteries should never be exposed to extreme conditions including fire.

Under normal conditions thermal energy will be generated from the use of the flashlight. Never place or use the flashlight around flammable objects/gases/liquids/etc. Beams and seals on the flashlight should remain unblocked. For the longest possible battery life please remove and store batteries from the flashlight when not in use.

Warning/Caution: In photosensitive epileptic people the strobe function may trigger seizures.

Any flashlights falling under this limited warranty must be returned for evaluation.

## **THE TAYLOR BRANDS ACCESSORY WARRANTY**

Taylor Brands LLC has a one (1) limited warranty which covers defects in materials, manufacture or assembly. The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect or disassembly on any accessories including but not limited to sheaths, sharpeners, tactical pens and carry and deployment systems. Proof of purchase may be required.

Any accessories falling under this limited warranty must be returned for evaluation.

## **THE TAYLOR BRANDS COLLAPSIBLE BATON WARRANTY**

All Taylor Brands LLC expandable batons are warranted to the original consumer purchaser, for as long as he or she owns this product. Coverage ends if you transfer or sell the product to someone else or if the product is modified in any way. This warranty covers defects in materials, manufacture or assembly and includes a repair or replacement guarantee, under normal field use, against breaking, bending, torn grip and if rust or corrosion prevents the batons from functioning. This warranty covers defects in materials, manufacture or assembly. If one of our products ever breaks or fails due to material or manufacturing defect we will repair or replace the product.

The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect or disassembly. Cosmetic damage which occurs over time and use, such as scratches on a products finish or coatings on a product rubbing or wearing off are normal and are not covered by the warranty.

Any batons falling under this limited warranty must be returned for evaluation.

## **AUTOMATIC KNIVES**

Taylor Brands LLC does produce a small range of USA made automatic knives. Any automatic knife returned to Taylor Brands LLC must include an "Automatic Knife Opening Acknowledgement Form" or must be returned through an authorized Taylor Brands Dealer/Distributor. To obtain this form please contact Taylor Brands LLC:

Taylor Brands LLC

1043 Fordtown Rd.

Kingsport TN 37663

800-251-0254

423-247-2406

Fax 423-247-5371

[www.taylorbrandsllc.com](http://www.taylorbrandsllc.com)

[info@taylorbrandsllc.com](mailto:info@taylorbrandsllc.com)

Please note Taylor Brands LLC produces a range of non automatic cutting tools featuring push button locking mechanisms. These knives are not sold by Taylor Brands LLC in automatic form and conversion of these models into automatic knives voids the Taylor Brands LLC warranty and will not be accepted for repair purposes.

Any automatic knife sent in to Taylor Brands will not be returned to the sender without the signed "Automatic Knife Opening Acknowledgement Form", NO EXCEPTIONS.

## **THE TAYLOR BRANDS WATCH WARRANTY**

All Taylor Brands LLC watch products carry a one (1) year limited warranty which covers defects in materials, manufacture or assembly. The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect or disassembly. Cosmetic damage which occurs over time and use, such as scratches on a products finish or coatings on a product rubbing or wearing off are normal and are not covered by the warranty. Proof of purchase may be required. Any watches falling under this one (1) year limited warranty must be returned for evaluation. Upon receipt watches will either be repaired or replaced at Taylor Brands LLC discretion. If a watch model has been discontinued and repair is not possible Taylor Brands LLC will replace the product with one of equal value.

Any watches sent to Taylor Brands LLC after the limited warranty has expired may be subject to a repair fee. Sender will be contacted for prior approval prior to Taylor Brands LLC commencing work.

#### **THE TAYLOR BRANDS JEWELRY WARRANTY**

All Taylor Brands LLC jewelry products carry a 90 day limited warranty which covers defects in materials, manufacture or assembly. The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect or disassembly. Cosmetic damage which occurs over time and use, such as scratches on a products finish or coatings on a product rubbing or wearing off are normal and are not covered by the warranty. Proof of purchase may be required. Any jewelry falling under this 90 day limited warranty must be returned for evaluation. Upon receipt jewelry will either be repaired or replaced at Taylor Brands LLC discretion. If a jewelry piece has been discontinued and repair is not possible Taylor Brands LLC will replace the product with one of equal value.

Jewelry returned to Taylor Brands LLC after the limited warranty has expired and or due to normal wear and tear will be repaired or replaced at Taylor Brands LLC discretion for a \$20.00 fee. If a jewelry piece has been discontinued at Taylor Brands discretion we will replace the item with one of equal value or return the original piece back to the sender.

#### **THE TAYLOR BRANDS BUCKLE WARRANTY**

All Taylor Brands LLC buckle products carry a 90 day limited warranty which covers defects in materials, manufacture or assembly. The warranty does not cover normal wear, damage caused by abuse, misuse, improper handling, loss, accident, alterations, neglect or disassembly. Cosmetic damage which occurs over time and use, such as scratches on a products finish or coatings on a product rubbing or wearing off are normal and are not covered by the warranty. Proof of purchase may be required. Any buckle falling under this 90 day limited warranty must be returned for evaluation. Upon receipt the buckle will either be repaired or replaced at Taylor Brands LLC discretion. If a buckle has been discontinued and repair is not possible Taylor Brands LLC will replace the product with one of equal value.

Buckles returned to Taylor Brands LLC after the limited warranty has expired and or due to normal wear and tear will be repaired or replaced at Taylor Brands LLC discretion for a \$25.00 fee. If a buckle has been discontinued at Taylor Brands discretion we will replace the item with one of equal value or return the original piece back to the sender.

#### **MISSING PARTS**

To obtain missing parts such as clips and or screws please contact us 800-251-0254 ext 324.

#### **HOW TO SEND YOUR TAYLOR BRANDS PRODUCT TO US**

If you are having a problem with a Taylor Brands LLC product or accessory which you believe is the result of a defect in workmanship or materials per the above warranty statement, here is how to return the item to us:

Step 1: Package the product securely and insure it for your own protection

Step 2: Include a note with a brief description of the problem and how it occurred

Step 3: Include your name, telephone number, address and email address if available

Step 4: Send your product or accessory along with a check or money order for \$6.95 per piece to cover return shipping and handling to the address below:

Taylor Brands LLC

1043 Fordtown Rd.

Kingsport TN 37663

800-251-0254

423-247-2406

Fax 423-247-5371

[www.taylorbrandsllc.com](http://www.taylorbrandsllc.com)

[info@taylorbrandsllc.com](mailto:info@taylorbrandsllc.com)

Attn: Repair Department

Once received we will determine if there is a defect in the materials, manufacture or assembly of the product. If there is a defect we will repair or replace the product with the same model or one of equal value. Please keep in mind repair is not always practical or possible, if your product has sentimental value we recommend not shipping the item to us.

If the problem with the returned product is determined to be caused by something other than a defect in the materials, manufacture or assembly, our repair department will inform you whether the item can be repaired and if so what the cost of such repair would be. Upon agreement and payment we will repair or replace the item. If your product has been put to hard use for extended periods of time it is always possible that the useful life of the product has been exceeded and we will not be able to repair or replace the item. In such cases we recommend retiring the item and we will return it to you (all costs associated with the return shipment of the product are the responsibility of the customer).

#### **RELEASE, ASSUMPTION OF RISK, WAIVER OF LIABILITY AND INDEMINITY AGREEMENT**

By purchasing any item produced by Taylor Brands LLC the buyer assumes responsibility to ascertain and follow all applicable international, federal, state and local laws in owning, carrying, having, shipping, transporting and using any Taylor Brands LLC product. The buyer expressly agrees to indemnify and hold harmless Taylor Brands LLC for all claims resulting directly or indirectly from the ownership, purchase, transportation or use of the item in violation of applicable federal, state and local laws or regulations. Taylor Brands LLC is not liable for misuse of any Taylor Brands LLC product purchased either directly from Taylor Brands LLC or from a dealer/distributor. You must be 18 years of age to purchase Taylor Brands LLC products. Taylor Brands LLC warranty gives you certain legal rights. You may have other rights, which vary in different states and municipalities.

**Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.**