

WARRANTY

All Nelson-Rigg products are made to the highest standards of quality and finish, providing unequalled strength, durability, and function. Our accessories are warranted to be free from defects in materials or workmanship during the specified warranty period and applies only to the original purchaser of the product with original sales receipt. This warranty applies only when the product is used for the purpose intended, under normal conditions, and does not apply to damages caused by improper use, accidents, normal wear and tear or natural breakdown of the materials caused from the elements.

During the warranty period Nelson-Rigg will repair or replace (at our discretion) the product if it becomes defective, malfunctions, or otherwise fails to conform to this warranty and return it to you free of charge. If the warranty item is not repairable and or is no longer available or discontinued, we can replace with a similar item of same or lesser value or issue a credit on account for the amount paid on original proof of purchase which can be applied to any current product. This warranty does not cover any international freight, duty or custom charges or any other costs associated with transportation of the parts or product.

To obtain warranty service, you must contact Nelson-Rigg's customer service department to obtain a return authorization number. This RA number must clearly appear on the outside of the box used for shipping the item back to us. Customer is responsible for all inbound shipping charges on any product sent to us for warranty repair or replacement. Approved repair or replacement will be shipped back to customer at no charge within the USA.

Please fill out your warranty card or register on our web site to activate your warranty within 30-days from date of purchase

All items returned for warranty evaluation must still be accompanied by the original proof of purchase and only applies to the original purchaser of the product.

Registration Form: http://nelsonrigg.com/support/index.php/warranty-registration?chronoform=WarrantyRegistration&event=Page%202&cf_sid=fbec7c2d5cdd7f0dbda03054e2f8de93

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.