

Limited BESTWAY® Manufacturer's Warranty

The product you have purchased comes with a limited warranty. Bestway® stands behind our quality guarantee and assures, through a replacement warranty, your product will be free from manufacturer's defects that result in leaks. If a manufacturer defect is found within:
 360 days for the heater pump from the original date of purchase
 180 days for the pool liner from the original date of purchase
 30 days for hoses, fitting and accessory included in the package from the original date of purchase

To enact a warranty claim, this form must be completed and supplied with a copy of your purchase receipt to your local Bestway After Sales Center. Please contact your local Bestway After Sales Center before sending any documents, they will provide full instructions of what is needed for your claim. Bestway® is not responsible for economic loss due to water or chemical costs and will not replace any products deemed to have been damaged due to negligence or having been used outside of the owner's manual guidelines.

Bestway's warranty covers manufacturing defects discovered whilst unpacking the product or during use as recommended within the user manual, this warranty applies only to products which have not been modified by any 3rd parties. The product must be stored and handled in accordance with the technical recommendations.

The warranty does not cover damages caused by misuse, abuse, neglect, including, but not limited to collision, fire, use of incorrect voltage, excessive heat exposure, improper installation, improper wiring or testing, improper storage.

Replacements and repairs don't extend the duration of the warranty. The date to be considered as the start of the warranty is only the one showed in the original receipt/purchase invoice.

Please choose your SPA



TO: Bestway® Service Department Date of purchase receipt: _____

DATE _____ Customer Code Number _____

FAXE-MAIL/TEL: Please refer to your country according to the information you find on the back cover or on our website www.bestway-service.com

Please provide your address details in full. **Note:** Incomplete address details will result in delayed shipments. Bestway reserves the right to charge for redelivery of undelivered packages where the recipient is at fault.

REQUIRED INFORMATION - PLEASE WRITE THE DELIVERY ADDRESS

Name: _____ Address: _____

Zip code _____ Retailer: _____

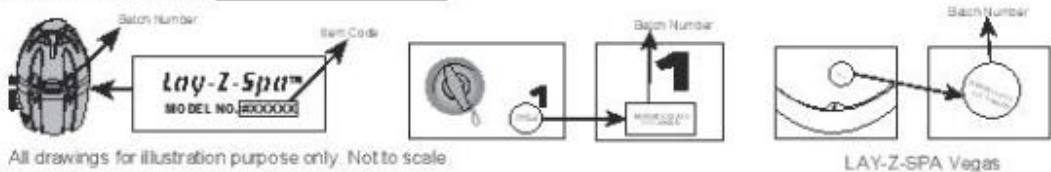
Country: _____ City: _____

Mobile: _____ Telephone: _____

Fax: _____ E-mail: _____

SPA PUMP Batch Number: _____ SPA Pool Batch Number: _____

SPA PUMP Item Code: _____



All drawings for illustration purpose only. Not to scale.

Description of Problem

- Spa leaking
- Water Filtration System not working
- Heating System not working
- Control panel shows a failure which cannot be solved
- Lay-Z-Massage System not working

- Pump leaking
- Adapter leaking
- Missing Parts - Please use the code for the missing part, this can be found in the owner's manual
- Other (please describe) _____

IMPORTANT: ONLY THE DAMAGED PART WILL BE REPLACED, NOT THE COMPLETE SET.

Bestway reserves the right to request photographic evidence of defective parts, or to require the sending of the item for additional testing. In order to best assist you, we request all information you provide is complete.

FOR FAQ, MANUALS, VIDEOS OR SPARE PARTS, PLEASE VISIT OUR WEBSITE WWW.BESTWAY-SERVICE.COM.
 VIDEOS ARE ALSO AVAILABLE ON OUR BESTWAY CHANNEL ON YOUTUBE: <http://youtube.com/us.en@bestwayService>



Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.