Hot Tools Manufacturer Warranty

Hot Tools brand is the number one of styling tools in the professional beauty industry.

All Hot tools products you purchased from UltraFragrances.com have a 1-year manufacturer's limited warranty. Warranty periods are calculated from your original date of purchase.

Please contact Hot Tools consumer services to request a replacement of your defective product(s) at:

Professional Consumer Services
One Helen of Troy Plaza El Paso, TX 79912
Fax:(915) 225-8017
Phone:1-800-487-8769 or 915-225-8000

1-year manufacturer's limited warranty.

Hot Tools® Curling Irons were the first irons in the industry to use an electronic heating system for fast heat up and heat restoration. Hot Tools patented Pulse Auto Heat Control® provides the user an iron that keeps its heat so stylists can work quickly and with consistent curl results. Hot Tools Specialty Irons provide stylists with the right tool to create a wide variety of special curl types that are popular in today's hair fashions, along with select flat irons for straight sleek looks.

Hot tools has a variety of different selections and each selection provides different tools with different features and technology. The selections are:

- Flat Irons
- Styling Irons
- Hair Dryers
- Curling Irons
- HairSetters
- Hot Air Brushes
- Speciality Irons
- Bonnet Dryers
Hot Tools Technology selections:

Pulse Technology® – Every Hot Tools iron Gets Hot...Stays Hot® due to patented electronic heating systems and powerful heating capacity. The system quickly diagnoses heat loss and restores it to the heating surface, reducing styling time, increasing hold and improving shine due to improved cuticle closure.

Nano Ceramic® implements the use of nano technology along with ceramic ingredients. Nano technology is a method of processing the ceramic ingredients and applying it in nano-sized particles to the plates. This increases the effectiveness of the ceramic because an increased surface area of this active ingredient becomes exposed and a greater benefit is gained.

Ceramic’s far-infrared heat goes through the cuticle directly to the cortex. The cuticle is not overheated, shine is increased, and moisture is preserved.

Tourmaline’s negative ions help lock-in moisture for enhanced hydration and reduced frizz.

Titanium provides excellent durability under high heat has excellent corrosion resistance, and a super-hard smooth surface for snag-free styling and even heat distribution. In its unalloyed condition, titanium is as strong as some steels, but 45% lighter.

Nano Silver is an agent known to be a natural bacteriostat.

Floating Plates – adjust to eliminate gaps between plates for better hair contact. (Not on all items within each product line)

Ceramic Heater – for fast heat-up and instant heat recovery. (Not on all items within each product line)

Specialty Irons – for a different look everyday.

Dryers & Hot Air Brushes

Drying and Housing Technologies

The Hot Tools® line of Hair Dryers include AC and DC motor products as well as Hard Bonnet and Soft Bonnet models and Hot Air Brushes.

Direct ION TECHNOLOGY® (Active ion-generating-system) – Component inside each ionic dryer artificially generates millions of negative ions. They reduce drying time by up to 40% and help reduce static, seal the cuticle, and make hair shiny and soft. Airflow combined with ions dries faster and removes odors.

Tourmaline with Pro-Moisture System™ (Passive ion-generating system) – Tourmaline-generated negative ions provide additional moisture-retention capabilities. Combined with the
active ion generators massive ion output, they minimize drying time and maximize Hot Tools dryers’ beneficial effects on hair.

Nano Silver is an agent known to be a natural bacteriostat.