

Tiffen warrants its products to be free from defects in material and workmanship under normal conditions of use and service for the stated period of time listed below and based on the date of original purchase.

Tiffen's obligation under its warranty policy is limited at its option, to either repair or replace the defective product. If the product has been superseded, warranty replacement can be made with a current model of the same quality performing the equivalent function.

This warranty is expressly made in lieu of all other warranties, expressed or implied, including specifically without limiting the generality thereof, any implied warranty or merchantability, and of all other obligations or liabilities and Tiffen shall under no circumstances be liable for any consequential damages, expenses or losses or damages resulting from a defect of its product.

**Tiffen should be notified of a defect in the product by contacting Tiffen Customer Service at 800-645-2522 (631-273-2500) or [techsupport@tiffen.com](mailto:techsupport@tiffen.com).**

The product should be sent to the Tiffen Service Center indicated, prepaid and adequately insured with the return authorization number clearly visible on the front of the package. Include a letter describing the problem.

All returns must include copy of dated sales receipt as proof of purchase **from authorized Tiffen dealer**. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

**All questions about any of our products should be sent to our Customer Service Department at [techsupport@tiffen.com](mailto:techsupport@tiffen.com) or via phone at 800-645-2522 (631-273-2500).**

<b>Product</b>	<b>Warranty Period</b>	<b>Exceptions</b>
Davis & Sanford/Vista Tripods	10 Years	
Domke Bags	2 Years	
Listec Video	2 Years	Mirror breakage
Lowel Lighting	<a href="#"><u>Various</u></a>	<a href="#"><u>Various</u></a>
Saunders Professional Trimmers	5 Years	Blade/cutting wheel
Steadicam Smoothee and Curve	1 Year Parts and Labor	
Steadicam Camera Stabilizing Systems	1 Year Parts and 6 Months Labor	
Steadicam M-1	3 Years Parts and Labor	
Steadicam G-50x and G-70x Arms	3 Years Parts and Labor	
Steadicam Exovest	3 Years Parts and Labor	

Other Vests	1 Year Parts and 6 Months Labor	
Stroboframe Flash Brackets	5 Years	Cable releases
Tiffen Filters	10 Years	1 year from date of purchase on IR/IRND filters 1 year from date of purchase on Advantix and Apex XLE Long Exposure filters
Zing Neoprene Pouches	1 Year	

The Tiffen Company, 90 Oser Avenue, Hauppauge, NY 11788

Steadicam Warranty Service (U.S., South America and Pacific Rim):  
The Tiffen Company, 2815 Winona Avenue, Burbank, CA 91504

Tiffen Warranty Service (U.K.):

**Tiffen International Ltd.**

Pinewood Studios  
Iver Heath, SL0 0NH, United Kingdom  
Tel: +44(0)870 100 1220  
Fax: +44(0)1753 652776

Warranties are based on normal wear and tear.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.