

# Warranty/Return Policy

## **Intexstore.com Return Policy**

Any product purchased directly from Intex either online at [www.intexstore.com](http://www.intexstore.com) or over the phone with one of our Consumer Service Agents at (800) 234-6839 has a 30 day return policy from the date of delivery with the following conditions being met.

### **Unused Product Return Conditions**

- Merchandise must be received at our warehouse within 30 days from when it was delivered to you.
- Merchandise must be received in its original packaging and in resalable condition.
- Consumer is responsible for sending the merchandise back at their cost.
- Shipping cost for merchandise returned that meets all reimbursement criteria is not refundable under any circumstances.
- Credit to the original credit card used for the purchase will be issued upon us receiving merchandise and all conditions have been met.

### **Defective / Incorrect Product Return Conditions**

- Within 30 days of your receipt of the product, contact our Consumer Service Center at 1-800-234-6839 for further instructions on how to obtain a replacement or return the product for a refund to the original credit card used for the purchase.

### **Return Address:**

**Intex Recreation Corp.  
Attn: Consumer Service Dept.  
1665 Hughes Way  
Long Beach, CA 90810**

**For any questions please call Intex Consumer Service at (800) 234-6839**