

Warranty

Silhouette software support is available for all registered Silhouette users and does not currently have an expiration period.

The Silhouette hardware has a one year limited warranty (which does not extend to consumables, such as the blade and cutting mat). If purchased in the US or Canada, this is covered by Silhouette America directly. If purchased outside of the US or Canada, you may contact the store in question where it was purchased for further warranty coverage information.

Should you experience any issues relating to the hardware of the Silhouette machine within one year of the original purchase, please contact us at toll free 800-859-8243 (U.S. & Canada) or at support@silhouetteamerica.com.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.