

# Kingston Limited Warranty Statement

Complete information regarding Kingston's warranties is listed below. You can jump directly to the section you want more quickly by selecting the topic you need from the list below:

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Kingston warrants to the original end user customer that its products are free from defects in material and workmanship. Subject to the conditions and limitations set forth below, Kingston will, at its option, either repair or replace any part of its products that prove defective by reason of improper workmanship or materials. Repaired parts or replacement products will be provided by Kingston on an exchange basis, and will be either new or recertified. All recertified products have been tested to ensure that they are functionally equivalent to new products. If Kingston is unable to repair or replace the product, it will refund or credit the lesser of either the current value of the product at the time the warranty claim is made or the purchase price. Proof of purchase must be provided in order to establish the original purchase date and pricing.

This limited warranty does not cover any damage to the product that results from improper installation, accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair or modification. This limited warranty shall not apply if: (i) the product was not used in accordance with any accompanying instructions, or (ii) the product was not used for its intended function. This limited warranty also does not apply to any product on which the original identification information has been altered, obliterated or removed, that has not been handled or packaged correctly, that has been sold as second-hand or that has been resold contrary to U.S. and other applicable export regulations.

This limited warranty covers only repair, replacement, refund or credit for defective Kingston products, as provided above. Kingston is not liable for, and does not cover under warranty, any damages or losses of any kind whatsoever resulting from loss of, damage to, or corruption of, content or data or any costs associated with determining the source of system problems or removing, servicing or installing Kingston products. This warranty excludes third party software, connected equipment or stored data. Kingston is therefore not liable for any losses or damage attributable to third party software, connected equipment or stored data. In the event of a claim, Kingston's sole obligation shall be to issue a refund or replacement of the hardware.

## Duration of Warranty

### **Product Lifetime Warranty:\*\***

The following Kingston products are covered by this warranty for the life of the product:

Memory modules including ValueRAM®, HyperX®, Retail Memory and Kingston system-

specific memory; Flash memory cards (e.g., Secure Digital, Secure Digital HC and XC, CompactFlash, MultiMediaCard, SmartMedia) and Flash adapters.

**Five-Year Warranty:**

The following Kingston products are covered by this warranty for a period of five years from the date of purchase by the original end user customer: USB DataTraveler® drives and (excluding the DataTraveler® Workspace) and SSDNow® KC100 (Solid State Drives).

**Three-Year Warranty:**

The following Kingston products are covered by this warranty for a period of three years from the date of purchase by the original end user customer: SSDNow® (Solid State Drives) except for the SSDNow® KC100, SSDNow® S200/30GB and SSDNow® SMS200/30GB.

**Two-Year Warranty:**

The following Kingston products are covered by this warranty for a period of two years from the date of purchase by the original end user customer: SSDNow® S200/30GB, SSDNow® SMS200/30GB, DataTraveler® Workspace, MobileLite® Wireless - Gen 2, MobileLite® Reader, microSD Reader, HyperX® Cloud Headset (excluding any free promotional items included in the package), HyperX® Skyn Mouse Pad and products under the Kingston Customization Program. Kingston Customization Program products are limited to credit or refund during the two-year warranty period. In some instances, Kingston may, as its option, elect to replace defective products ordered through the Kingston Customization Program with functionally equivalent products.

**One-Year Warranty:**

The following Kingston products are covered by this warranty for a period of one year from the date of purchase by the original end user customer: MobileLite® Wireless-Gen.1, MobileLite® Reader, DataTraveler® Accessory Kit, Wi-Drive®, TravelLite® SD/MMC Reader and HyperX® Fan.

In the event a product has been discontinued, Kingston, at its sole discretion, shall either repair the product, offer to replace it with a comparable product or provide a refund at the lesser of the purchase price or the product's current value.

Repaired or replacement products will continue to be covered by this limited warranty for the remainder of the original warranty term or ninety (90) days, whichever is longer.

This limited warranty applies only to the original end user customer for the term of the product warranty described herein. This limited warranty is non-transferable. Products purchased as part of a kit require that the kit be returned in its entirety in order to be eligible for warranty.

**\*\* For Russia the lifetime warranty is determined to be for a period of ten (10) years from the date of purchase by the original end user customer.**