



SPYDER
WWW.SPYDERAUTO.COM

Warranties/Defective Items

- Any Spyder Auto products that are found to be defective are covered for a period of 90 days following the original purchase date.
- All warranty claims must be accompanied by the original proof of purchase. Please keep all boxes, warranties and owner's manuals when you receive them. They are very important in the event merchandise is damaged, becomes defective or needs to be returned.
- Spyder Auto will warrant that your product will be free of defects in materials and workmanship under normal use by the original consumer purchaser for ninety days from the original purchase date. This limited warranty does not cover any damage caused by improper installation, road hazard, accident, racing, misuse, alteration or normal wear and tear. This limited warranty does not cover vehicles used in racing or competition or vehicles with settings other than those set forth in the original manufacturer's specifications.
- Cost of installation and labor is not covered in the warranty. Spyder Auto shall not be held liable for any incidental or consequential damages and/or injuries from the result of use of its parts.
- Any item that is returned as defective, and found to be non-defective will have no credit issued and part will be returned at sender's expense.
- Spyder Auto reserves the right to send replacement components for warranty/defective issues in the field.
- All defective items returned to Spyder Auto and verified to be defective will receive item credit. Please note that manufacturing defects are subject to the terms and conditions of Spyder Auto's warranties.
- Items found to be defective within 30 days will have a return label issued by Spyder Auto. Any items found to be defective after 30 days will be shipped at the customer's expense. RMA number must be displayed on return label or box. Warranty items returned without an approved RMA number will be refused and returned to sender.

Stainless Steel Limited Lifetime Warranty

- Spyder Auto offers the original purchaser a limited lifetime warranty from defects in material and workmanship. This warranty does not cover shipping damage, misuse, mishandling, road hazards, product modifications, or discoloration. This warranty does not cover cost for installation, removal, labor or shipping. This warranty only applies to new products installed on the original vehicle. The warranty covers the replacement or repair of any part or parts that are defective and returned to Spyder Auto with an RMA number.
- Warranty claims cannot be determined until returned goods are inspected.
- If you live in an area that uses salt or other harsh chemicals for snow and ice removal, it is very important that you keep your bars clean. If you allow salt and other harsh snow and ice removing chemicals to stick to your bars, this may cause your bars to rust prematurely and will void your warranty (warranty will be voided under product neglect) Keep your step bars, grill guards, and bull bars clean of salt and other snow removing chemicals. DO NOT use any chemicals, even those meant to protect the product, on the product without consulting Spyder Auto first. Failure to do so will void your warranty.
- Spyder Auto's warranty specifically excludes defects resulting from misuse, abuse, neglect, alteration, modification, improper installation, unauthorized repairs, submersion, theft, vehicle crash, or by any other type of impact. In no event shall Spyder Auto be liable for any damages (including, without limitation, consequential damages, incidental damages, or damages for loss of use, loss of business profits, business interruption, loss of business information, loss of time, inconvenience, or other losses) arising out of the use, misuse, or inability to use a Spyder Auto product. Spyder Auto reserves the right to change the design of its product without any obligation to modify any previous product.

Black Powder Coat Warranty

- Spyder Auto offers the original purchaser a 3 year warranty from defects in material and workmanship on all powder coat finishes from the original date of purchase.
- This warranty does not cover shipping damage, misuse, mishandling, road hazards, or product modifications. This warranty does not cover cost for installation, removal, labor or shipping. This warranty only applies to new products installed on the original vehicle.
- Warranty claims cannot be determined until returned goods are inspected and approved.
- Spyder Auto's warranty specifically excludes defects resulting from misuse, abuse, neglect, alteration, modification, improper installation, unauthorized repairs, submersion, theft, vehicle crash, or by any other type of impact.

CONTACT US

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