

# Warranties

## Manufacturer Warranties

Most of our products come with manufacturer warranties. These warranties often cover repairs or replacements. For all warranty inquiries contact the manufacturers directly. For your convenience, we offer warranty summaries and links to manufacturer warranty web pages, as appropriate. Please visit [Manufacturer Warranties](#) for details.

### **I have a defective item purchased more than 90 days ago.**

Swiss Knife Shop accepts returns and exchanges within 90 days of purchase. If you have an item with a manufacturer defect purchased over 30 days ago or from another retailer, please contact the manufacturer directly.

Please review Swiss Knife Shop's [Returns & Exchanges Policy](#) before returning a defective item.

## Repairs

Swiss Knife Shop does not offer repair services. However, many of the items we sell are under manufacturer warranty, or can be repaired by the manufacturer or a partner recommended by the manufacturer.<sup>[1]</sup><sub>SEP</sub>

## DID WE ANSWER YOUR QUESTION?

More questions? Contact our Customer Service representatives between the hours of 9 am – 5 pm (ET) Monday through Friday, or any time via e-mail.

### TELEPHONE:

866-GET-SWISS

603-732-0069

### EMAIL:

[customer.service@swissknifeshop.com](mailto:customer.service@swissknifeshop.com)

We make every effort to respond within one business day. However, if you have a time-sensitive question we recommend that you telephone us.

Website: <https://www.swissknifeshop.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.