

Warranty statement

The warranty period for this product is 1 year.

Free-of-charge service

1. TSST provides free service for product repair or replacement during the product warranty period (varies by product and region) in accordance with the Consumer Damage Compensation Rules.
2. All requests for free service during the warranty period must be accompanied by the original purchase receipt, and service is provided only for products manufactured and sold by TSST.
3. Without the original purchase receipt, the warranty period for your region plus a three-month product distribution period is considered the free service period. In this case, the starting date of the period is the manufacturing date on the product.
4. Free warranty service applies only to those products for which the warranty period has not expired, and the service coverage is limited to problems or damages that occur during normal use of the product.

Paid service

1. After the warranty period expires.
2. When the product serial number is removed or altered due to careless handling.
3. For damage resulting from the use of products with specifications different from those specified by TSST, or consumable supplies or optional components that are different from the TSST specifications.
4. For damage resulting from careless handling, misuse, or unauthorized attempts by the user to make repairs or modifications.
5. For damage caused by or resulting from an attempt to make repairs by anyone other than qualified personnel from TSST or a TSST-affiliated service provider.
6. For damage or malfunctions resulting from negligence, including but not limited to dropping the product during transport.
7. For damage resulting from allowing insects or foreign substances (water, sand, salt, etc.) into the device.
8. For damage caused by natural disasters (earthquake, floods, lightening, etc.), accidents (fire, short circuit, power surge, etc.), or intentionally by a person or persons.

For more information on TSST products, warranty period, TSST-affiliated service centers, and services available in your area, go to <http://www.tsstodd.com>.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.