

Char-Griller® Consumer Warranty

IMPORTANT: Please retain your original sales receipt as proof-of-purchase in the unlikely event that you need to submit a warranty claim.

Overview:

- Char-Griller® will repair or replace any defective part of its Grills for a period of up to one (1) year from the date of purchase.
- Char-Griller® will also repair or replace the charcoal grill body (bottom half) of its grillers/smokers if the metal is rusted through or burned through for a period up to five (5) years from date of purchase.
- Char-Griller® will repair or replace the gas grill body if the metal is rusted through or burned through for a period up to one (1) year from date of purchase.
- Char-Griller® gas grill burners have a one (1) year warranty from the date of purchase.
- Char-Griller® covers have a one (1) year warranty from seam tears, only.

For more information regarding your warranty, please contact Customer Service at **912-638-4724** or Service@CharGriller.com.

Items Covered:

- Missing or Damaged Parts must be reported within 2 months of purchase date.
- Bent and/or Dented Parts warrantied on New Grills only.
- Defective Parts must be reported within one (1) year of purchase date.

Defective Items include:

- Broken Weld
- Thermostat
- Wood Parts
- Gas Components (see below)
- Not defective if worn out or overheated.
- Bent and/or Dents are not warranted on Used Grills.

Defective Gas Components:

- Push Button Electric Igniter
- Igniter Box
- Control Knobs
- Sparker Tips
- Regulator Hose Assembly
- Manifold Valve Assembly

Rust through (not just surface rust):

- *Charcoal Models:* Body warranted five (5) years from date of purchase.
- *Gas Models:* Body warranted one (1) year from date of purchase.

Items Not Covered

- Paint
- Rust (Rust through is covered as outlined above.)/p>
- Heat damage, including warping.
- Incorrect parts ordered by customer, including freight.
- Worn-out parts.
- New Grill parts, missing or damaged, not reported within 2 months of purchase date.
- Defective Parts not reported within one (1) year of purchase date.