

Base Limited Warranty for Printers



STATEMENT OF LIMITED WARRANTY

Lexmark International, Inc. Lexington, KY

This limited warranty with next business day replacement service constitutes Lexmark's Replacement Guarantee (hereinafter "warranty" or "limited warranty") for this product. This limited warranty applies to the United States. For customers outside the U.S., refer to the country-specific warranty information that came with your product.

This limited warranty applies to this product only if it was originally purchased for your use, and not for resale, from Lexmark or a Lexmark remarketer, referred to in this statement as "Remarketer".

Limited warranty

Lexmark warrants and guarantees that this product:

- Is manufactured from new parts, or new and serviceable used parts, which perform like new parts
- Is, during normal use, free from defects in material and workmanship

If this product does not function as warranted during the warranty period, contact a Remarketer or Lexmark for repair or replacement (at Lexmark's option).

If this product is a feature or option, this statement applies only when that feature or option is used with the product for which it was designed. To obtain warranty service, you may be required to present the feature or option with the product.

If you transfer this product to another user, warranty service under the terms of this statement is available to that user for the remainder of the warranty period. You should transfer proof of original purchase and this statement to that user.

Limited warranty service

The warranty/guarantee period starts on the date of original purchase as shown on the purchase receipt. The warranty/guarantee period ends 12 months later.

To obtain warranty service you may be required to present proof of original purchase. You may be required to deliver your product to the Remarketer or Lexmark, or ship it prepaid and suitably packaged to a Lexmark designated location. You are responsible for loss of, or damage to, a product in transit to the Remarketer or the designated location.

When warranty service involves the exchange of a product or part, the item replaced becomes the property of the Remarketer or Lexmark. The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product.

Replacement is not available to you if the product you present for exchange is defaced, altered, in need of a repair not included in warranty service, damaged beyond repair, or if the product is not free of all legal obligations, restrictions, liens, and encumbrances.

As part of your warranty service and/or replacement, Lexmark may update the firmware in your printer to the latest version. Firmware updates may modify printer settings and cause counterfeit and/or unauthorized products, supplies, parts, materials (such as toners and inks), software, or interfaces to stop working. Authorized use of genuine Lexmark products will not be impacted.

Before you present this product for warranty service, remove all print cartridges, programs, data, and removable storage media (unless directed otherwise by Lexmark).

Remote technical support is provided for this product throughout its warranty period. For products no longer covered by a Lexmark warranty, technical support may not be available or only be available for a fee.

Replacement Delivery

As a special feature of your product's Protection Guarantee, during the warranty period, Lexmark will make reasonable efforts to deliver warranty replacements on the Next Business Day, subject to the following:

- "Business Day" means Monday through Friday and excludes all holidays
- You must obtain authorization for a replacement from Lexmark technical support before 8 PM Eastern Time of a Business Day to obtain delivery on the Next Business Day.
- Delivery is available only to a street address and not to a PO Box address. Some carriers may require you to be present to sign for delivery of a replacement.
- Lexmark cannot be responsible for carrier delays, carrier shipment limitations, supplier delays, or any external factors beyond Lexmark's control.

- IN NO EVENT WILL LEXMARK BE LIABLE FOR ANY LOST PROFITS, LOST SAVINGS, INCIDENTAL DAMAGE, OR OTHER ECONOMIC CONSEQUENTIAL OR INDIRECT DAMAGES RELATING IN ANY WAY TO DELAY IN DELIVERY OF A REPLACEMENT.

For further explanation of your warranty alternatives and the nearest Lexmark authorized servicer in your area, contact Lexmark at (800) 332-412