

Alesis Pro X Hi-Hat - Frequently Asked Questions

The Alesis Pro X Hi-Hat is a dual-cymbal, continuous hi-hat controller that brings natural hi-hat playability and feel to Alesis DM10 and DM8 drummers everywhere. Precisely calibrated for the Alesis DM10 and DM8 series electronic drum kits, Pro X Hi-Hat integrates seamlessly with and expands the expressive capabilities of these popular electronic instruments. With Pro X Hi-Hat, you get all the advantages of an electronic controller without sacrificing the natural feel of an acoustic hi-hat.



Frequently Asked Questions

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What does the Pro X Hi-Hat include in the box?

The Pro X Hi-Hat includes the following in the box:

- Top Cymbal Pad
- Bottom Cymbal Pad
- Position Sensor
- Clutch with No-Spin Adapter
- (2x) 1/4-inch TRS Cables
- (2x) Velcro Strips
- User Guide
- Safety & Warranty Manual

Why is a clutch included?

The clutch provided ensures a tight fit with the anti-rotation assembly (no-spin adapter) included.

What do I do if the pull rod on my hi-hat stand is too wide for the Alesis provided clutch?

Even though a clutch is provided with your purchase of the Pro X Hi-Hat, you can still use clutches from other brands! Users have also reported success using some "quick-release" clutches.

Which Alesis drum modules will work with the Pro X Hi-Hat?

The Pro X Hi-Hat will only work with the DM8 and DM10 modules after the firmware update has been performed. This firmware update is necessary to provide calibration for the Pro X Hi-Hat to respond fully.

If I do not have an Alesis drum module can I still use the Pro X Hi-Hat?

Users have reported success using the Alesis Pro X Hi-Hat with other popular drum modules.

How do I perform the firmware update?

Updating Your DM10 Drum Module Firmware

For Pro X Hi-Hat to work correctly with your DM10 module, follow the procedure below to ensure your drum module is using the latest firmware.

Note: If the update fails at any point, DO NOT power-off the drum module. Instead, repeat the procedure above from Step 2 onward.

1. Go to www.alesis.com and download the updater application and files for your specific kit: **DM10 Studio Kit**, **DM10 Pro Kit**, or **DM10 X Kit**. This includes the firmware files labeled **Boot**, **App**, **Triggers**, and **Sound ROM**.
2. Disconnect everything from your drum module except for the power adapter.
3. Disconnect any USB MIDI or USB audio devices from your computer.
4. Exit any open applications on your computer.
5. Use a standard USB cable to connect your drum module to a USB port on your computer's rear panel.
6. Hold down the drum module's **REC** button while powering it on. (If you use Windows, you may see a **Found New Hardware** Wizard. Select **Cancel** and ignore any other Windows error messages.)
7. Open the Updater Application.
8. **Windows users only:** In the **MIDI Interface** menu, select the **DM10 port** (on Windows 8, Windows 7, or Windows Vista) or **USB Audio Device** (on Windows XP).
9. Select **File**, select **Open**, and then click the **.syx** file in the 2 - **DM10 Boot** folder you downloaded in Step 1, but **DO NOT** select **Open** yet.
10. Press and hold the drum module's **REC** button, and then select **Open** in the updater. Once the update begins, release the drum module's **REC** button.
11. The drum module's display will tell you to reboot it. Power off the drum module, and then power it back on.
12. Repeat Steps 6–11 for all other files you downloaded in Step 1 in the following order:
 - DM10App**
 - DM10TriggersDM10**
 - Sound ROM**
13. After the final file, the drum module's display will tell you to reboot it. Power off the drum module, and then power it back on.

Updating Your DM8 Drum Module Firmware

For Pro X Hi-Hat to work correctly with your DM8 module, follow the procedure below to ensure your drum module is using the latest trigger firmware.

Note: If the update fails at any point, DO NOT power-off the drum module. Instead, repeat the procedure above from Step 2 onward.

1. Go to www.alesis.com and download the updater application and files for your specific kit: **DM10 Studio Kit**, **DM10 Pro Kit**, or **DM10 X Kit**. This includes the firmware files labeled **Boot**, **App**, **Triggers**, and **Sound ROM**.
2. Disconnect everything from your drum module except for the power adapter.
3. Disconnect any USB MIDI or USB audio devices from your computer.
4. Exit any open applications on your computer.
5. Use a standard USB cable to connect your drum module to a USB port on your computer's rear panel.
6. Hold down the drum module's **REC** button while powering it on. (If you use Windows, you may see a **Found New Hardware** Wizard. Select **Cancel** and ignore any other Windows error messages.)
7. Open the Updater Application.
8. **Windows users only:** In the **MIDI Interface** menu, select the **DM8 port** (on Windows 8, Windows 7, or Windows Vista) or **USB Audio Device** (on Windows XP).
9. Select **File**, select **Open**, and then click the **.syx** file in the 2 --- **DM8 Trigger** folder you downloaded in Step 1, but **DO NOT** select **Open** yet.
10. Press and hold the drum module's **REC** button, and then select **Open** in the updater. Once the update begins, release the drum module's **REC** button.
11. The drum module's display will tell you to reboot it. Power off the drum module, and then power it back on.

Will the firmware update cause other hi hat pedals not to function with my Alesis module?

The firmware will have no effect on the hi-hat pedals included with your Alesis drum kit.

If I do not have the Pro X Hi-Hat, do I still need the firmware update?

The firmware update is only necessary when using the Pro X Hi-Hat and would not be needed for any other reason.

I have the Blue Jay Drums Sound Set installed on my Alesis DM10 module, will the Pro X Hi-Hat still work?

Yes, the DM10 modules with the Blue Jay Drums library will work with the Pro X Hi-Hat after the firmware update is completed.

Can I use a remote hi-hat?

Users have reported success using a variety of remote hi-hats without any troubles.

Further Product Support

Whether you are a customer or dealer, if you already own an Alesis product, or if you just have pre-sales questions, the Alesis technical support team is available to help!

Each product has a dedicated support page on the website where you can find manuals, specifications, software updates, drivers and troubleshooting guides: www.alesis.com

Visit the link below to connect with any of the following support options: online community support, phone support, email support.

- www.alesis.com/support