

Warranty Policy

All products sold by Wansview are covered by 12 months warranty. Wansview endeavours to provide customer highest satisfactory. Should a customer receives any product which is faulty or dead on arrival please contact us first. Our technician will then examine the faulty product and process the warranty claim from there. When contacting us, please have the following information handy for fast and quick processing:

Model name:

App name:

Your problem(Attach picture to show your problem if necessary):

USA: service@wansview.com/ service2@wansview.com

UK: service3@wansview.com

German: info.de@wansview.com

Or skype:

USA: service2@wansview.com

UK: service3@wansview.com

German: info.de@wansview.com

Thanks very much

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.