

Warranty

What is covered?

All parts defective in material and workmanship.

Exclusions:

Regular replacement parts such as air filter cartridges and UV lamps; Plastic clamps that hold in UV lamp.

For how long:

Three years from purchase date.

What we will do:

Repair or replace any defective parts.

What you must do:

1. Contact us for return and shipping instructions. You can call us at (888) 812-1516, or email us at service@surroundair.com
2. Pack the product in its original carton, and in the same manner in which you received it, or as identical as possible.
3. Include proof of purchase inside box.
4. Label and ship the unit, freight prepaid, to the address provided.

Other Conditions

The provisions of this warranty are in lieu of any other written warranty, whether express or implied, written or oral, including any warranty of merchantability or fitness for a particular purpose. The manufacturer's maximum liability shall not exceed the actual purchase price paid by you for the product. In no event shall the manufacturer be liable for special, incidental, consequential, or indirect damages. This warranty does not cover a defect that resulted from improper or unreasonable use or maintenance, accident, improper packing, or unauthorized tampering, alteration, or modification as determined solely by us. This warranty is void if the label bearing the serial number has been removed or defaced.

90-Day Replacement Policy

If any part requires repair during the first 90 days after receiving your air purifier, due to manufacturer defect, then Surround Air will replace it with a new machine.

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Spare Parts

1. HEPA/Activated Carbon Air Filter Cartridge
2. Germicidal UV Lamp

Where to Buy

Surround Air

<http://www.surroundair.com>

Toll Free: 888.812.1516

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.