

WARRANTY INFORMATION: RETURNS & WARRANTY INFORMATION

Our product is built to the highest standards and we proudly stand behind every product warranty.

Before you contact us about warranty replacement, please be sure to read the official warranty statement below.

Also, have the following information available when you contact us:

- Product Brand
- Product Part Number
- Where you purchased your product
- Detailed explanation of how it broke
- Your home address
- Your home phone number

Please contact us at: support@upcart.com for a Return Authorization.

PLEASE NOTE: You must contact us for a return authorization before returning any product to us.

TRIFOLD, LLC RETURN POLICY:

We will accept returns within the first 30 days for a full refund of your purchase price, minus the cost of shipping. PLEASE NOTE: You must contact us for a return authorization within 30 days from the date of original purchase.

TRIFOLD, LLC LIMITED WARRANTY

TriFold, LLC. provides the following express limited warranty to the original purchaser of our product. Product is warranted to be free from defects in material and workmanship for a period of 1 year unless otherwise stated on the product or packaging from the date of original purchase, subject to the disclaimers and limitations stated below.

During the above time period, TriFold will replace this product, or such part of the product as may be defective, at TriFolds' option, and at TriFolds' cost, subject to the following provisions.

This warranty extends only to the original purchaser of the product. This warranty does not cover a defect resulting from abuse, misuse, neglect, or any use not in conformity with the printed directions or commonly intended application of the product. You are urged to inspect the product upon purchase. In the event that a defect in material or workmanship appears within the warranty period, please follow the directions below.

The UpCart was designed to be operated on solid surfaces. It was not designed to be operated on sand, mud or soft soil. The UpCart is also designed to handle up to 100lbs over stairs and obstacles. Transporting loads in excess of 100lbs will void the warranty. The UpCart locks in the open position to prevent unintended folding of the cart. Be sure to follow proper opening and closing procedures illustrated on the product packaging.

LIMITATIONS:

EXCEPT FOR THIS EXPRESS LIMITED WARRANTY, TRIFOLD MAKES NO EXPRESS OR IMPLIED WARRANTY WITH RESPECT TO THIS PRODUCT AND EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE.

THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTY OR REPRESENTATION, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL. THE WARRANTY IS LIMITED TO THE REMEDY SET FORTH ABOVE, AND EXCLUDES AND DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, LIQUIDATED OR OTHER DAMAGES DIRECTLY OR INDIRECTLY RELATING OR ATTRIBUTABLE TO THE PRODUCTS COVERED BY THIS LIMITED WARRANTY UNDER ANY THEORY OF LAW OR EQUITY (WHETHER UNDER CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, CONTRIBUTION, INDEMNITY, INFRINGEMENT, STATUTE OR OTHERWISE). TRIFOLD SHALL NOT BE LIABLE BEYOND THIS LIMITED WARRANTY FOR ANY CLAIM RELATING TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO DAMAGE OR LOSS RESULTING FROM INABILITY TO USE OR RESELL THE PRODUCTS, PROPERTY DAMAGE, ECONOMIC LOSS, LOST PROFITS, LOSS OF BUSINESS, INCREASED OPERATING COSTS OR LOSS OF PRODUCTION OR ANY OTHER SUCH DAMAGES, EXPENSES OR LOSSES, WHETHER ARISING FROM CAUSES SIMILAR OR DISSIMILAR TO THOSE ENUMERATED

Please send mail/correspondence to:

TriFold LLC, PO BOX 195

Lewis Center, Ohio 43035

Our warehouse is located at:

6601 Huntley Road

Columbus, OH 43229

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.