

## **WARRANTY CARD LIMITED WARRANTY**

JK Imaging Ltd. ("JKI"), warrants the KODAK PIXPRO series, when purchased directly or from one of JKI's authorized dealers and resellers. Said product is warranted against defects in materials or workmanship under normal use for a period of one (1) year from the date of original purchase. This limited warranty extends only to the original purchasers, is not transferable, excludes all accessory parts and is valid only in the original country of purchase. In the event that your product is proven to be defective upon inspection by JKIL and provided that the defect occurred under normal and proper use within one (1) year from the date of original purchase, JKIL will, at its sole discretion, repair or replace with new or refurbished products, parts or any product or parts determined to be defective. The exchanged said product is covered under this warranty for the remainder of the original product's warranty period.

This limited warranty only covers defects in material or workmanship during normal consumer use and does not apply in the following cases:

- (a) Loss of or damage as a result of wear, tear, accident, misuse, abuse, negligence, sand, liquids, impact, improper storage, battery leakage, electrical current fluctuations or failure to follow proper operating or environmental instructions described in the product's User Manual.
- (b) If service or disassembly was performed by anyone other than JKI or a JKI authorized service provider.
- (c) Use of parts not manufactured or supplied by JKI.
- (d) If the factory-applied serial number has been altered or removed in any manner.

### **Limitation of Warranty:**

**EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY, JKI MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. JKI EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES IMPOSED BY LAW THAT MAY NOT BE DISCLAIMED ARE STRICTLY LIMITED TO THE TERMS OF THIS EXPRESSED LIMITED WARRANTY.**

JKIL are not liable for any indirect, incidental, special or consequential damages caused by the Product or the failure of the Product to perform, including, without limitations, any arising from loss of use or lost business, revenue, profits, data or goodwill. JKI shall not be liable for any claim made by a third party or made by you for a third party. This limitation applies whether damages are sought, or a claim made, under this Limited Warranty or as a tort claim (including negligence and strict product liability), a contract claim, or any other claim. This limitation cannot be waived or amended by any person. This limitation of liability will be effective even if JKI or an authorized representative has been advised by you of the possibility of any such damages.

To receive warranty assistance:

Technical support for your product can be obtained as follows:

Visit the JK Imaging Ltd. website at [www.kodakpixpro.com](http://www.kodakpixpro.com) for online technical support.

To expedite service, have your product model, serial number, and date of purchase available prior to contacting JKI. A JKI Customer Care representative will attempt to diagnose the nature of the problem. If the problem you are experiencing cannot be resolved over the telephone, you may be requested to send the Product in for service. Once the JKI Customer Care representative has advised you to send in your Product, following the procedures below for mail-in services:

**Mail-In Service:**

1) Keep a back-up copy of any image, software, or other data you have stored on the Product and remove any SD/memory card(s) (unless otherwise instructed). In no event shall JKI be responsible for saving, keeping or maintaining any image or data residing on a Product (internally or on an installed memory card) received for service, nor shall JKI be responsible for any damage or loss.

2) Complete the RMA form provided to you by the JKI Customer Care representative.

**IMPORTANT NOTE:** You must contact JKI and complete this form prior to returning your Product for service. Failure to do so may result in having your Product returned without service.

3) Send the Product, freight prepaid and insured, either in its original packaging or secure packaging to the address listed on the RMA form. Include the completed RMA form and a copy of your dated purchase receipt. Remove any other components not originally included with the Product. This includes, but is not limited to, SD cards, HDCD media cards, carrying cases or other items and accessories associated with the Product's use. JKI will not be responsible for any damage or loss during shipment.

4) Follow instructions on the RMA form. Failure to do so may delay services.

If upon receipt of the Product, it is determined that the defect is not covered by this Limited Warranty, you will be contacted to determine whether the product be repaired for a charge of whether the product should be returned to you unrepaired.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.