

## Warranty Information

### Delta® Non-Electronic Lifetime Faucet and Finish Limited Warranty

All parts and finishes of the Delta faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns their home. Delta recommends using a professional plumber for all installation and repair.

Delta will replace, **FREE OF CHARGE**, during the warranty period, any part or finish that proves defective in material and/or workmanship under normal installation, use and service.

Replacement parts may be obtained by calling 1-800-345-DELTA (3358) or by writing:

In the United States:

Delta Faucet Company

55 E. 111th Street

Indianapolis, IN 46280

U.S.A.

This warranty is extensive in that it covers replacement of all defective parts and even finish, but these are the only two things that are covered. **LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR REPLACEMENT, AS WELL AS ANY OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED.** Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to Delta for all warranty claims. **THIS IS THE EXCLUSIVE WARRANTY BY DELTA FAUCET COMPANY, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY.**

This warranty excludes all industrial, commercial and business usage, of faucets whose purchasers are hereby extended a five-year limited warranty from the date of purchase, with all other terms of this warranty applying except the duration of the warranty. This warranty is applicable only to Delta faucets manufactured after January 1, 1995.

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Any damages to this faucet as a result of misuse, abuse, or neglect or any use of other than genuine Delta replacement parts **WILL VOID THE WARRANTY.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province. It applies only to Delta faucets installed in the United States of America, Canada and Mexico.

If you have any questions or concerns regarding our warranty plan, please view our [Warranty FAQ](#), [email us](#), or call 1-800-345-DELTA (3358).

Read more: <http://www.deltafaucet.com/customersupport/warranty.html#ixzz3IBj8YX00>

## Warranty FAQ

Does the Delta Faucet Lifetime Limited Warranty cover faucet seats and springs?

The Delta Faucet Lifetime Limited Warranty covers seats and springs only if these have worn prematurely. For an average household with good water quality, these faucet components should last at least five years.

Does the Delta Faucet Lifetime Limited Warranty cover my plumber's labor charges to install the replacement part or replace my faucet?

No, labor charges are not included. The Delta Faucet Lifetime Limited Warranty covers only the replacement faucet or faucet parts.

My faucet is old. Is it covered by The Delta Faucet Lifetime Limited Warranty?

Not if it was manufactured before January 1, 1995. Delta introduced the Lifetime Limited Warranty January 1, 1995. Before that, there was a two-year warranty. The longer warranty coverage is a result of significant improvements in finish technology, manufacturing tolerances and new models designed to provide an extended faucet life.

What does my shower base warranty cover?

All parts and finishes of the Delta® shower base are warranted to the original consumer purchaser to be free from defects in material and workmanship for the time periods listed below. This warranty is extensive in that it covers replacement of all defective parts and even finish, but these are the only two things that are covered.

What does the Lifetime Limited Warranty mean?

The Delta® Faucet Lifetime Limited Warranty is one of the most extensive in the industry. It covers manufacturer defects in faucet function as well as faucet finish, provided you are the original purchaser. Labor charges and/or damage incurred during installation, repair or replacement are excluded. Also excluded are repair parts resulting from normal wear and tear.

Our Lifetime Limited Warranty applies to Delta faucets manufactured after January 1, 1995.

This warranty applies to faucets for home use only. It excludes industrial, commercial and business use. Faucets used for these purposes are covered by a five-year limited warranty from date of purchase, with all other terms of the standard warranty applying.

Who do I contact if I have a warranty issue with my shower base?

Call 866.909.3845 - The Delta Help Line is available Monday - Friday, 8 am - 8 pm EST and Saturday 9 am - 6 pm EST

OR

email [CustomerService@deltafaucet.com](mailto:CustomerService@deltafaucet.com)

With a Lifetime Limited Warranty, do I receive a new faucet with my warranty claim?

Delta will replace your faucet with a new faucet if it is still under warranty and it can't be repaired with replacement parts. Our warranty covers replacement of any defective parts whether function or finish is the issue. If your faucet can be repaired with parts, then parts will be sent to you at no charge.

Read more:

<http://www.deltafaucet.com/customersupport/faq/Warranty/index.html#ixzz3IBjHKNy3>