

Warranty

Most of our products have a 1 year warranty from the time of purchase.

Exceptions are:

- Strobe Lights, Speedlites, LED lights, and Compact Fluorescent lights have a 30 day warranty.
- Flash tubes have a 7 day warranty. Used flash tubes cannot be returned.
- Opened muslin backdrops cannot be returned.
- Used strobes cannot be returned.

To receive a replacement product that us under warranty, the customer must first return the item. Once it is received we will send out a replacement item.

****Please note that we ship out replacement items using ground shipping, if expedited shipping is needed the customer is responsible for the additional charges.**

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.