

This warranty will be honored only in the U.S.A.

# DENON®

## LIMITED WARRANTY

### Length of Non-Transferable Warranty

This warranty on your DENON product which is distributed and warranted by DENON ELECTRONICS (USA), LLC remains in effect for the following periods from the date of the original consumer purchase from an AUTHORIZED DENON ELECTRONICS (USA), LLC DEALER.

Product Category				
A / V Controller, A / V Receiver, AM / FM Receiver		AVC, AVR, DBA		2
AVR-xx11CI series, AVR-xx12CI series and later		Special CI		3
DVD Receiver, DVD Home Theater System		ADV, S		1
Pre-Amplifier, Digital Pre-Amplifier Power-Amplifier, Head Amplifier		PRA, AVF, DAF, FOA, HA		3
Tuner, Integrated Amplifier		TU, PMA		3
Option Board		ACD		3
CD Player, DVD Player, Blu-ray Disc Player		DCD, DCM, DVD, DWM, DBP		1
CD Recorder		CDRW		1
CD Receiver, Network CD Receiver		RCD		1
Network Audio Player		DNP		2
System Audio		D-F, D-M, S		1
Turntable	1	Auto/ft / Manual	DF-L, DF-M	4
	2	Full Automatic	DF-F, DF-USB	2
Speaker		SC		5
Sub-walker		DSW		1
Microphone		DMCS, DM-A		2
Control Dock for iPod®		ASD		1
Headphone		AH		1
Front Surround Home Theater System		DHT-FS		1
Video Processor		DVP		3
Cartridge		CL		90
Remote Controller		RC		90
Cables		AK		90
Speaker stands		ASF		90

YEAR(S)

DAYS

iPod is a trademark of Apple Inc., registered in the U.S. and other countries.

### What is Covered

Except as specified below, this Warranty covers all defects in material and workmanship in this product occurring during the above warranty periods. The following are not covered by the Warranty: (1) Any product which is not distributed in the U.S.A. by DENON ELECTRONICS (USA), LLC. (2) Any product which is not purchased in the U.S.A. from an authorized DENON dealer, unless the product is purchased through the U.S.A. Military Exchange Service where the Warranty will be One (1) year for all products listed above except in the case of Cartridges, Accessories and Remote Controller which will remain at 90 days. (Note: AUTHORIZED DENON DEALERS can be identified by DENON AUTHORIZED DEALER sticker displayed in the stores. If you are uncertain as to whether a dealer is a DENON AUTHORIZED DEALER, please contact DENON as listed below). (3) Any product on which the serial number has been defaced, modified or removed. (4) Damaged deterioration or malfunction resulting from: a) Accident, act of nature, abuse, misuse, neglect, unauthorized product repair, opening of or modification or failure to follow instructions supplied with the product. b) Repair or attempted repair by anyone not authorized by DENON. c) Any shipment of the product (claim must be presented to carrier). (5) Items subject to wear from normal usage (tape heads, cartridges, stylus, battery, etc.). (6) Periodic check-ups which do not disclose any defect. (7) Use of the product outside the U.S.A. (8) Damaged magnetic tape or CD/DVD discs. (9) Use in industrial, commercial, and/or professional applications. (10) Any installation or removal charges resulting from product failure.

### What We Will Pay For

If during the applicable warranty period from the date of original consumer purchase your DENON product is found to be defective by DENON, DENON will repair, or at its option, replace with new, used or equivalent model, such defective product without charge for parts or labor.

### How to Obtain Warranty Performance

If your unit ever needs service, it may be taken or shipped to any authorized DENON service station or DENON ELECTRONICS (if you are uncertain as to whether a service station is DENON authorized, please visit our website at <http://usa.denon.com/us/Support/Pages/ServiceCenterSearch.aspx> or contact DENON as listed below.) In all other cases, the following procedures apply whenever your unit must be transported for warranty service:

- You are responsible for transporting your unit or arranging for its transportation.
- If shipment of your unit is required; You must pay the initial shipping charges, but we will pay the return shipping charges if the repairs are covered by the Warranty.
- WHEN RETURNING YOUR UNIT FOR WARRANTY SERVICE, A COPY OF THE ORIGINAL SALES SLIP MUST BE ATTACHED.**
- You should include the following: your name, address, daytime telephone number, model and serial number of the product and a description of the problem. In the case of a CD or DVD Player, please enclose ONE (1) disc that the unit has failed with for test reasons. It will be returned with the unit.

### THIS WARRANTY IS VALID IN THE U.S.A. ONLY.

If your product does not require service, but you have questions regarding its operation, please contact our Technical Services Department as listed below.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

OUR LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT, AT OUR OPTION, OF ANY DEFECTIVE PRODUCT AND SHALL IN NO EVENT INCLUDE INCIDENTAL OR CONSEQUENTIAL COMMERCIAL OR PROPERTY DAMAGES OF ANY KIND. WE ARE NOT RESPONSIBLE FOR PRODUCTS LOST, STOLEN AND/OR DAMAGED DURING SHIPPING.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, but you may also have other rights which vary from state to state. This Warranty may not be altered other than in a writing signed by an officer of Denon Electronics USA, LLC.

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**DENON FACTORY SERVICE by PANURGY OEM**  
701 Ford Road (South Dock)  
Rockaway, NJ 07866-2053  
(973) 625-4056  
(973) 625-9489 Fax  
<http://www.panurgyoem.com/Denon/Denonrepair.html>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.