

Warranty Information



We've got you covered!

We want you to be happy with the purchases you make from Duck Covers. We know we have a quality product, and are so sure of this that your satisfaction is guaranteed 100%!

Manufacturer's Limited Warranty:

Duck Covers are warranted to be free of material or workmanship defects for a period of 2 years from the date of purchase. The warranty protects your cover against damage when used under normal conditions and does not cover damage from acts of god, vandalism, neglect, misuse, or improper use. The warranty is in lieu of all warranties expressed or implied, and under no circumstances shall we be liable for any damages in excess of the covers' original purchase price.

Duck Covers will not cover any damage costs that exceed the purchase price of your Duck Cover or DryTech product.

Duck Covers Recommends Removing Cushions from Covered Patio Furniture and Storing Cushions in a Dry Place

If you need help or have a question regarding any of these things, please call our customer service line at (888) 919-3539 or email us sales@duckcovers.com. Our Customer Service hours are Monday to Friday from 6:00 a.m. to 8:00 p.m. PST or Saturday from 6:00 a.m. to 3 p.m. Proof of purchase is required for any refund or exchange. Please have your receipt handy so we can validate your warranty.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.