

Grace Digital Warranty & Money Back Guarantee

[Grace Digital](#) is committed to providing you with supreme products and the highest quality customer service possible. Accordingly, we offer a full warranty and money back guarantee on all Grace Digital sales of all items (subject to the conditions listed below). Please read the following Grace Digital warranty and return information, and buy Grace Digital with confidence.

In order to ensure the complete satisfaction of our customers, we ready and waiting to serve you and answer any questions you may have regarding our products, return policies, or anything else related to our company. Please visit [Grace Support](#) for general information, software instructions, and product user guides. Don't hesitate to call us at (866)-446-0961.

30-Day Money Back Guarantee on New Grace Digital Items

All new items are shipped with a no-questions, asked, 30-day, and money-back guarantee. If you are dissatisfied with your Grace Digital purchase for any reason, please visit [Grace Support](#), download the [Credit Request](#) form, and follow the instructions. **Return shipping costs are the responsibility of the customer.**

30-Day Money Back Guarantee on “Like New” and Refurbished Items

All “like new” and [refurbished](#) items are also shipped with a no-questions-asked, 30-day, money-back guarantee just like their brand new counterparts. All refurbished Grace Digital products are subject to a 10% restocking fee. If you are not satisfied with your “like new” Grace Digital purchase for any reason, go to [Grace Support](#), and fill out the [Credit Request](#) form. **Return shipping costs are the responsibility of the customer.**

Grace Digital Holiday Gift Return Policy

To prepare you for the holiday season, Grace Digital will extended any gift purchase made in December to January 31. All of the above return conditions apply.

3 Year Warranty on New Items

Grace Digital offers a limited 3 year warranty on all its products with proof of purchase. **Return shipping costs are the customer's responsibility.**

1 Year Warranty on “Like New” and Refurbished Items

Grace Digital provides a limited 1 year warranty with proof of purchase. **Return shipping costs will be paid by the customer.**

Unauthorized Online & Retail Sales

All new products are supported by a manufacturer's limited warranty when purchased directly from Grace Digital or from an authorized Grace Digital online or retail store. It is the responsibility of the customer to confirm that the point of purchase is an authorized seller of Grace Digital, Inc. products. Failure to purchase a Grace Digital product from an authorized online store or retailer will void the manufacturer's warranty. Refurbished or used products purchased from unauthorized retailers are not supported by a manufacturer's warranty. Only refurbished products purchased from Grace Digital Inc. are supported by the limited 1 year warranty program.

* Warranty details for new and refurbished products are subject to change without notification and are determined at the discretion of the Grace Digital, Inc.

Customer Service: 1 (866) 446-0961

Website: <https://gracedigital.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.