

Warranty

Warranty Information on EBC Brakes products

Please read all of this page and only then complete warranty form at bottom.

Automotive Disc Brake Pads

The EBC Brakes warranty covers defects in materials or workmanship only. Warranty is for replacement of similar product or refund of purchase value only excluding all labour and ancillary charges such as vehicle towing, fitting, inconvenience, purchasing of other manufacturers products and is good for a period of twelve months from date of purchase or 10,000 miles of highway use. Proof of mileage will be required. Warranty is invalid if product is used for taxi/hire car, racing, rally, drifting, trackday experience driving, or any other form of competition. There is absolutely no warranty on any EBC product for race use. Warranty does not cover brake noise or normal wear and tear. Some brake pad systems cause pads to wear faster than others. Drivers/users must assess the performance and durability of EBC Brakes products themselves if any EBC product is to be used in racing.

Automotive Disc Brake Rotors

Warranty is for replacement of similar product or refund of purchase value only excluding all labour and ancillary charges such as vehicle towing, fitting, inconvenience, purchasing of other manufacturers products and is valid for a period of six months from date of purchase or 10,000 miles of highway use. Warranty is invalid if product is used for racing, rally, drifting, trackday experience driving, or any other form of competition. There is absolutely no warranty on any EBC product for race use. Drivers/users must assess the performance and durability of EBC Brakes products themselves if any EBC product is to be used in racing.

No warranty is offered for brake vibration suffered due to uneven rotor thickness wear after incorrect installation of brake rotors. It is commonly known in the brake rotor business that accurate mounting and checking of runout on brake rotors is paramount at installation and in spite of necessary warnings many mechanics still see fit to ignore this warning and make no effort whatsoever to check rotor runout. This leads to brake vibration in the 3-5,000 miles lifetime period and is not a warrantable condition. The solution for vibration at this stage is to have the rotors turned or replaced and to thoroughly clean the mounting flange on the vehicle and carefully check for runout before returning the vehicle to service use.

Motorcycle Street Bike Disc Brake Pads

The EBC Brakes warranty covers defects in materials or workmanship only. Warranty is for replacement of similar product or refund of purchase value only excluding all labour and ancillary charges such as collection, fitting, inconvenience, purchasing of other manufacturers products and is good for a period of twelve months from date of purchase or 5,000 miles of highway use. Proof of mileage will be required. Warranty is invalid if product is used for taxi/hire car, racing, trackday experience riding, or any other form of competition. There is absolutely no warranty on any EBC product for race use. Warranty does not cover brake noise or normal wear and tear. Some brake pad systems cause pads to wear faster than others. Riders must assess the performance and durability of EBC Brakes products themselves if any EBC product is to be used in racing.

Motorcycle Street Bike Disc Brake Rotors

Warranty is for replacement of similar product or refund of purchase value only excluding all labour and ancillary charges such as collection, fitting, inconvenience, purchasing of other manufacturers products and is valid for a period of twelve months from date of purchase or 5,000 miles of highway use. Warranty is invalid if product is used for racing, trackday experience driving, or any other form of competition. There is absolutely no warranty on any EBC product for race use. Riders must assess the performance and durability of EBC Brakes products themselves if any EBC product is to be used in racing. EBC also strongly recommends the use of its own EBC brand brake pads to run with the EBC rotors and numerous other aftermarket brands have been found to damage EBC rotors. The EBC rotor and pad is sold as a matched set and developed to work together, do not risk damaging your rotors with using a pad that may damage your new EBC rotor product.

Motorcycle Dirt Bike and ATV/UTV Disc Brake Rotors

Warranty on off road brake rotors covers manufacturing and size/fitment defects only and does not cover wear and tear which is almost impossible to evaluate in off road conditions and is limited to replacement of the supplied parts only. No claims for ancillary costs such as fitting, removal or shipping costs is included in the standard EBC warranty.

Motorcycle Dirt Bike and ATV/UTV Disc Brake Pads

Warranty on off road brake pads covers manufacturing and size/fitment defects and brake efficiency aspects only and does not cover any form of wear and tear or product lifetime which is

almost impossible to evaluate in off road conditions .Warranty is limited to replacement of the supplied parts only. No claims for ancillary costs such as fitting, removal or shipping costs are included in the standard EBC warranty. Users and installers attention is drawn emphatically to the brake selector charts shown elsewhere on this website and accessed via the link below when choosing brake pad materials as there is a VAST difference in longevity between different grades offered by the Company. Rapid wear can result due to incorrect pad selection or recommendation.

<http://ebcbrakes.com/brakes-selector-chart/>

How to proceed with a warranty claim

A proof of purchase receipt showing the date of purchase and mileage installed, endorsed by an independent mechanic who fitted the parts or a store staff member who sold you the parts will be required to be returned with all of the products purchased. To enable your vehicle to be used whilst your warranty claim is considered, should you need to purchase replacement parts this must be done by purchasing the parts from EBC themselves. In the event of a successful compensation award, we will refund the credit card that you used to buy the replacement parts in full or part depending on the nature of the claim. EBC Brakes reserves the right to make full or partial compensation at its sole discretion depending upon the condition and mileage used of the returned suspect parts. For example, if you have used the product for several thousand miles and the defect is noticed, only a partial compensation may be offered.

The address to process a warranty claim is **warranty at ebcbrakesusa.com** for all US and Canada customers **warranty at ebcbrakesuk.com** for European and other export market automotive customers **motorcyclewarranty at ebcbrakesuk.com** for European and other export market motorcycle customers. (**customers please change “at” to “@”**)

<http://ebcbrakes.com/usa-warranty-form/>

Contact EBC Brakes

- UK - +44 (0)1604 583344
- USA - +1 (702) 826-2400

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.