

# **Zoom Warranty Information**

## **Zoom North America**

### **Limited Warranty**

The warranty covers defects in material and workmanship in Zoom products purchased and serviced in the USA. The warranty begins on the date of purchase by the original purchaser and ends one year hence.

### **WHAT THIS WARRANTY DOES NOT COVER**

The warranty does not cover: (1) Products subjected to abnormal strain, neglect, abuse, modification, or accidental damage; (2) products purchased from dealers or websites not authorized by Zoom North America to sell Zoom products; (3) products with trademarks, logos, names, numbers, or other identifying information that have been altered or removed; (4) damage occurring during shipment; (5) any loss of digital information.

### **WHO THIS WARRANTY PROTECTS**

The warranty protects the original purchaser of the product exclusively.

### **WHAT ZOOM NORTH AMERICA WILL DO**

Zoom North America will repair or replace parts found, under normal usage, to have defective material or workmanship without charge for labor or parts.

### **HOW TO OBTAIN WARRANTY SERVICE**

(1) Return the warranty registration card within 10 days of original purchase, and be prepared to provide proof of purchase; (2) return the product to an authorized dealer, Designated Service Center, or the Zoom North America Service Division for appropriate repairs/services.; (3) if sending your product to Zoom North America, call for a Return Authorization Number first. For assistance in locating an agency or obtaining an RA number, contact Zoom North America at (631) 542-5270. All shipping to and from the service facility must be paid for by customer; (4) whenever warranty service is required, you must present both the original dated sales receipt and this warranty statement as proof of warranty coverage.

### **LIMITATIONS OF IMPLIED WARRANTY**

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

### **EXCLUSION OF DAMAGES**

Zoom North America's liability for any defective product is limited to the repair and replacement of the product at Zoom North America's discretion. Replacement products may be reconditioned. Zoom North America shall not be liable for damages based on inconvenience, loss of use, lost profits, lost savings, damage to any other equipment or items at the site of use, or any other damages whether incidental, consequential, or otherwise, even if Zoom North America has been advised to the possibility of such damages.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitations of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

For information and return authorization, please call Zoom North America Customer Service at (631) 542-5270.

Send all return shipments to: Attn: Returns, Zoom North America, 2120 Smithtown Ave., Ronkonkoma, NY 11779-7347

Product Registration: <https://www.zoom-na.com/product-registration>

Website: <https://www.zoom-na.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.