

Warranty Terms

In addition to our 100% Satisfaction Guarantee, Escali also guarantees most of its products against defects in material and workmanship in the product under normal use with a limited lifetime warranty for consumer scales and a 2-Year Professional Guarantee for professional scales.

Please save your receipt. You will need this when making a warranty claim or inquiry.

You are solely responsible for failure of the product which results from misapplication, alteration or abuse of the product, and Escali assumes no liability as to the consequence of such events under the terms of the warranty. The warranty does not cover damage to the product due to inadequate maintenance, normal wear and tear or unauthorized modification. While Escali has made every reasonable effort to provide clear and accurate technical information about the application of the product, Escali assumes no liability for any events arising out of the use or inability to use this technical information.

Warranty Claims & Return Instructions

Please contact Escali for warranty service via our [Online Warranty Form \(Click Here\)](#). An Escali customer service representative will contact you, preferably by email, with product return instructions.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.