

Trouble Shooting Steps:

The 1500iD lock is sensitive and reads all movements; certain types of touch seem to work better for some users to help ensure the correct combination is entered. Please try these suggestions:

1. Give the shackle two quick squeezes to "clear" it rather than two slow, deliberate squeezes.
2. In a quick manner, allow the button to move back to center mostly on its own, without over-guiding it.
3. Don't allow the button to bounce past the center position or it will read the adjacent position as part of the entry.

The preset combination will be a series of four arrows which will look like the example code below (the preset combination is different for each lock):

←
↑
→
↓

The preset combination is listed in the upper right hand corner of the instructions that were in the cavity on the back of the package, near the base. Note: You will have to cut open the package to remove the instructions and preset combination.