

Pleson Lifetime Warranty*Last Updated: 2016-05-18 23:06:15 PDT*

We warrant our Pleson products against defects in material or workmanship for a Life Time period from the original date of purchase of the product by a consumer (the Warranty Period). Pleson does not warrant, and is not responsible for, any smart phone or other device made by anyone other than Pleson. If a material or workmanship defect arises with regard to any Pleson product, and a valid claim is received within the Warranty Period, Pleson will (i) repair the Pleson product using new or refurbished parts or (ii) replace the Pleson product with a new or refurbished Pleson product. For purposes of this warranty, refurbished means a product or part that has been substantially returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Once Pleson receives your returned Product, Pleson will evaluate your claim (typically within 1-2 business days) to determine whether the returned Product does not conform to this limited warranty. If Pleson determines that there is no trouble found with your returned Product or the returned Product is not eligible for warranty service, Pleson will ship the Product back to you, at Pleson expense. If Pleson determines that there is a warranted defect in the Product, Pleson will, at its option, remedy the defect as set forth below in this life time warranty. Pleson is not liable for Products that are damaged or lost in transit to Pleson. We recommend that you ship your returned products to Pleson via a traceable shipment method. Domestic customers are responsible for all shipping fees. Customers located outside of the USA, are responsible for all shipping cost.

*****Please note: Our warranty covers one replacement case, which does not have a warranty and cannot be refunded.**

What is not covered?*Last Updated: 2016-05-18 23:05:58 PDT*

Normal wear and tear of Product use
Misuse, lack of care, mishandling, accident, abuse or other abnormal use
Use of the Product other than for its intended purpose
Damage caused by improper or unauthorized repair or maintenance
Product that has been modified or altered
Any product that is not manufactured by Pleson (including, without limitation, any non-Pleson product that is used in connection with the Product)

Exclusions and Limitations*Last Updated: 2016-05-18 23:06:25 PDT*

Except for the limited warranty expressly set forth above or to the extent restricted or prohibited by applicable law, Pleson expressly disclaims any and all other warranties express or implied, including any warranty of quality, merchantability, or fitness for a particular purpose, and you specifically agree that Pleson shall not be liable for any special, incidental, indirect, punitive, or consequential damages for breach of any warranty of any type on this product. In addition to and without limiting the generality of the foregoing disclaimers, the limited warranty does not, under any circumstances, cover the replacement or cost of any electronic device or personal property inside or outside of the product.

Pleson's Life Time Warranty does not cover misuse, accident, or abuse; damage to any non-Pleson product; shipping or other costs associated with returning the product to Pleson; or incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please contact us at support@jpleson.com for any replacement request due to a defective product.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.