

Warranty Policy

TYC/Genera Corporation warrants its products to be free from defects in material and workmanship for as long as they remain installed on the vehicle for which they were originally purchased. Any TYC product found to be defective shall be repaired or replaced through its original supplying wholesale distributor.

This warranty is non-transferable and will be voided under any of the following conditions:

1. Use in commercial or fleet, governmental, off-road, or racing applications.
2. Failure due to natural/environment forces; either external or internal erosion, including effects of salt-air corrosion and electrolysis from internal cooling system fluids.
3. If Genera determines alteration, improper use or installation, negligence, or operating conditions in excess of original design.
4. A faulty vehicle engine temperature warning system.
5. Improper installation causing damage to connection threads.
6. Removal of any stamp, label or manufacturer's identification.

This warranty applies only to those products which have been installed in accordance with accepted industry standards by a recognized service dealer and certified technician. Subsequent repair or replacement claims must receive advance approval from Genera prior to commencement of work. Cost of removal, installation, and incidental or consequential damage are expressly excluded. All parts submitted for warranty must accompany the original receipt and be returned freight prepaid. The customer assumes all risks and cost of defective product when en route to the participating facility.

Warranties may vary between product line offerings; please consult your local sales representative for further information on our warranty policies

Contact Us

If you have any questions about our company or products, please feel free to contact us at one of our distribution locations listed in the table below.

Distribution Center - West	1521 E. Francis St., #A, Ontario, CA 91761	909.673.9888
Distribution Center - Central	600 Freeport Parkway, Suite 250, Coppell, TX 75019	972.471.4588
Distribution Center - Midwest	4220 Meridian Parkway Aurora, IL 60504	630.898.6330
Distribution Center - East	5a Fitzgerald Avenue, Monroe Township, NJ 08831	609.409.8168
Distribution Center - Southeast	2790 Horizon Ridge Court, Suwanee, GA 30024	770.945.7966