

Limited Warranty

AVC MULTIMEDIA (“AVC”) makes the following limited warranty. This limited warranty extend to the original consumer purchaser and is limited to non-commercial use of the product.

One Year Parts & Labor Warranty

AVC products purchased in the United States or Canada are warranted to be free from defects in materials or workmanship for a period of one year from the date of their original retail purchase. If the unit fails to conform to this warranty, we will service the product using new or refurbished parts and products, at **AVC’s** sole discretion.

During a period of one year from the effective warranty date, **AVC** will provide, when needed, service labor to repair a manufacturing defect at its designated Service Center. To obtain warranty service in the United States or Canada, you must first contact our **Customer Support Center at support.rcatablets.com**. The determination of service will be made by **AVC** Customer Support. **PLEASE DO NOT RETURN YOUR UNIT TO AVC WITHOUT PRIOR AUTHORIZATION.** New or remanufactured replacements for defective parts or products will be used for repairs by **AVC** at its designated Service Center for one year from the effective warranty date. Such replacement parts or products are warranted for an additional one year from the date of repair or replacement. The Customer will be required to ship the unit to the Service Center indicated at the time Customer Support is contacted to make the necessary repairs. The customer is responsible for all transportation charges to the service facility.

Packaging and Shipping Instruction

When you send the product to the **AVC** service facility you must use the original carton box and packing material or an equivalent as designated by **AVC**.

Your Responsibility

- (1) You must retain the original sale receipt to provide proof of purchase.
- (2) These warranties are effective only if the product is purchased and operated in the United States or Canada.
- (3) Warranties extend only to defects in material or workmanship, and do not extend to any product or parts which have been lost or discarded, or damage to product or parts caused by misuse, accident, improper operation or maintenance, or use in violation of instructions provided with the product, or to product which has been altered or modified without authorization of **AVC**, or to products or parts thereof which have had the serial number removed or changed.

Out of Warranty

In the event your product requires repair after the limited warranty period has expired, please contact our Customer Support Center at **support.rcatablets.com**

Important: You are responsible for any transportation, shipping or insurance relative to the return of product to our Product Returns Center.

All warranties implied by state law, including the implied warranties of merchantability and fitness for a particular purpose, are expressly limited to the duration of the limited warranties set forth above. With the exception of any warranties implied by state law as hereby limited,

the foregoing warranty is exclusive and in lieu of all other warranties, guarantees, agreements and similar obligations of manufacturer or seller with respect to the repair or replacement of any parts. In no event shall **AVC** be liable for consequential or incidental damages.

No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within action must be commenced to enforce any obligation of **AVC** arising under the warranty or under any statute, or law of the United States or Canada or any state thereof, is hereby limited to one year from the date of purchase. This limitation does not apply to implied warranties arising under state law.

This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. Some states do not allow limitation on how long an implied warranty lasts, when an action may be brought, or the exclusion or limitation of incidental or consequential damages, so the above provisions may not apply to you.

For more information on other products and services, please visit our web site at: **support.rcatablets.com**

Important: Also keep your “Bill of Sale” as proof of purchase.
FOR SUPPORT AND SERVICE, PLEASE CONTACT US
support.rcatablets.com

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.