

General FAQs

Tips and Tricks Cheat Sheet

We have the Hatchimals™ Tips and Tricks sheet for you right here! <http://download-instructions.spinmaster.com/HTCH/HatchimalsTipsandTricksCheatSheetENG.png>

What are the different life stages?

Nurture your Hatchimal™ through 5 different stages.

- **Stage 1 Egg:** Nurture your egg.
- **Stage 2 Hatching:** Encourage and help your Hatchimal™ as it hatches.
- **Stage 3 Baby:** Care for your Hatchimal™'s wants and needs.
- **Stage 4 Toddler:** Teach your Hatchimal™ to walk, talk, and dance.
- **Stage 5 Kid:** Unlock games to play with your Hatchimal™.

You can reset your Hatchimal™ to **Baby** any time after hatching by pressing the small reset button on the bottom of your Hatchimal™ with a paperclip.

If you're not sure what stage your Hatchimal™ is in, click here.

How can I tell what stage my Hatchimal is in?

In Egg:

When you first get your Hatchimal™ it will be in **Stage 1: Egg**.
Once your Hatchimal™ starts pecking, it has entered **Stage 2: Hatching**.

After Hatching:

After your Hatchimal™ is out of its egg it will be in one of 3 stages - Baby, Toddler, or Kid. To check which stage your Hatchimal™ is in, **press its belly, and check the eye color**.

If the first eye color you see is:

- **YELLOW** and you hear giggling, your Hatchimal™ is in **Stage 3: Baby**.
- **PURPLE** (dance mode), your Hatchimal™ is in **Stage 4: Toddler**.
- **RED** (tag game), your Hatchimal™ is in **Stage 5: Kid**.

Can my Hatchimal hatch again?

Just like a real egg, your Hatchimal™ will only hatch once. Once these curious creatures have hatched, they want to stay out and play!

After hatching, dispose of the egg. **Do not put your Hatchimal™ back in the egg**. The egg remnants could cause damage to your Hatchimal™.

My Hatchimal is too loud! Is there a quiet mode?

After hatching, you are able to play in half volume mode.

To activate half volume mode:

Begin with your Hatchimal™ turned OFF.
While pressing and holding the Belly, turn your Hatchimal™ ON.

To return to full volume:

Turn your Hatchimal™ OFF and back ON without pressing the Belly.

How do I clean my Hatchimal?

Do not submerge your Hatchimals™ in water. Water can cause damage to the electronic components and could pose a hazard.

Spot clean fir on Hatchimals™ with a damp cloth.

My Hatchimal's beak is stuck/isn't popping out! What should I do?

If your Hatchimal™'s beak is stuck pressed in, please call Customer Care.

My Hatchimal is behaving erratically/freezing/has stopped making sounds. What should I do?

Your Hatchimal™ may be getting tired. Put it to sleep by holding it upside down for 8 seconds. Leave it on a flat surface for a few seconds, and pick it back up. If your Hatchimal™ is still not behaving normally (after hatching), replace the batteries with a new set of premium brand non-rechargeable alkaline batteries.

Egg FAQs

My Hatchimal isn't tapping back, what do I do?

Remember if your Hatchimal™ is making sounds it may not be listening. Wait until it is quiet and try tapping again.

If this doesn't work your Hatchimal™ may be tired. Try turning your Hatchimal™ egg upside down for 8 seconds so it falls asleep. Turn the egg right side up, and try tapping again once the Hatchimal™ quiets down.

My Hatchimal isn't responding when I rub the egg, what do I do?

If your Hatchimal™ isn't responding you can:

1. Try rubbing up and down along the side of the egg. Your hand should move above and below the small seam you can find towards the bottom section of the egg.
2. Put the egg down on a flat surface and let go of the egg for 2 seconds. Pick the egg back up and try again. Your Hatchimal™ should respond now.
3. If this doesn't work your Hatchimal™ may be tired! Try turning your Hatchimal™ egg upside down for 8 seconds and let it fall asleep. Turn the egg right side up, and try again. Your Hatchimal™ should now respond when you rub the egg.

What should I do with the egg after hatching?

After hatching, dispose of the egg. **Do not put your Hatchimal™ back in the egg.** The egg remnants could cause damage to your Hatchimal™.

Hatching FAQs

Will my Hatchimal hatch when I'm not around?

Don't worry! Your Hatchimal™ can't hatch without you. You need to be holding the egg for your Hatchimal™ to begin hatching.

How long will my Hatchimal take to hatch?

Hatchimal™s can take up to 25 minutes to begin hatching.

Hatching can take up to 15 minutes.

You can help your Hatchimal™ while it's hatching. When your Hatchimal™ is finished pecking, help it by breaking away any leftover parts of the egg, and pulling the top off of the egg.

After Hatching FAQs

What can I do with my Hatchimal after it's hatched?

There are lots of fun ways to play after hatching!

Nurture and play with your Hatchimal™ as you raise it through three life stages:

- Baby - all about nurturing,
- Toddler - all about learning,
- Kid - all about play!

Does the Hatchimal change size as it grows from Baby to Kid?

Your Hatchimal is full size when it hatches. It will grow in maturity and develop new abilities, but it will not grow in size.

My Hatchimal is growing too fast! Can it stay a baby forever?

You can press the small reset button on the bottom of your Hatchimal™ with a paperclip to reset it to **Baby** at any time after hatching.

How do I teach my Hatchimal to talk?

Your Hatchimal™ must be in **Toddler** or **Kid** stage to learn to talk.

1. Press and Hold your Hatchimal™'s belly.
2. Your Hatchimal™ will say "Hello!"
3. Continue to hold the belly while you speak.
4. Release the belly to hear your Hatchimal™ repeat what you've said!

Your Hatchimal™ will remember the last thing you've recorded and repeat it randomly while playing in autonomous mode.

How do I teach my Hatchimal to walk?

Your Hatchimal™ must be in **Toddler** or **Kid** stage to learn to walk.

1. Press your Hatchimal™'s belly repeatedly until its eyes flash WHITE.
2. Wait 3 seconds or pat your Hatchimal™'s head to enter.
3. When its eyes are solid WHITE you can clap to your Hatchimal™.
4. Clap once to make your Hatchimal™ move forward.
5. Clap two or more times to make your Hatchimal™ spin.

Careful! Too much spinning and your Hatchimal™ can get dizzy!

To exit at any time, press your Hatchimal™'s belly.

How do I play Hatchimal Says?

Your Hatchimal™ must be in **Kid** stage to play games.

1. Press your Hatchimal™'s belly repeatedly until its eyes flash BLUE.
2. Wait 3 seconds or pat your Hatchimal™'s head to enter.
3. Your Hatchimal™ will flash an eye color indicating what action it wants you to do.

Red: Pat Head

Pink: Press Belly

Blue: Tilt upside down

Your Hatchimal™ will speed up. Try to keep up!
15 right and you win! 3 wrong and you lose, try again.

To exit press the belly repeatedly.

How do I play Tag?

Your Hatchimal™ must be in **Kid** stage to play games.

1. Press your Hatchimal™'s belly repeatedly until its eyes flash RED.
2. Wait 3 seconds or pat your Hatchimal™'s head to enter.
3. Your Hatchimal™ will run around and display different eye colors.
4. Only tap its head when its eyes turn RED.

15 right and you win! 3 wrong and you lose, try again.

To exit at any time, press your Hatchimal™'s belly.

My Hatchimal constantly has red eyes and is making angry noises. What should I do?

If your Hatchimal™ has red eyes it is annoyed or upset. Pet your Hatchimal™'s head to calm it down. If this doesn't work, it may be too loud for your Hatchimal™. Move to a quiet place and your Hatchimal™ should calm down.

How long will my Hatchimal spend in each stage?

Your Hatchimal™ will develop into a new life stage after approximately 15-20 minutes of continuous play.