



What is your warranty policy?

You expect excellence and so do we. We're committed to quality and stand behind everything we sell. Most Woodstock Percussion, Inc. products carry and one-year limited warranty (see below). In addition, our precision-tuned chimes with aluminum tubes carry a lifetime tuning guarantee.

Limited Warranty

Products manufactured by Woodstock Percussion, Inc. are warranted to be free of defects in materials and workmanship. All musically-tuned Woodstock Chimes with aluminum tubes come with a lifetime tuning guarantee. Your product is warranted for one year from the date of purchase. This warranty excludes capiz, bamboo, glass and coconut chimes and components as well as defects due to normal wear, abuse, shipping damage or failure to use products in accordance with the instructions. The warranty is also void in the event of unauthorized repair or modification. In the event of a defect, product will be repaired promptly, without charge or, at our option, replaced with a new product of equal or superior value, if delivered to Woodstock Percussion, Inc., prepaid, together with the sales slip or other proof of purchase date. **PRIOR APPROVAL FROM WOODSTOCK PERCUSSION, INC. IS REQUIRED FOR RETURN.** Contact our Refurbishing Department at refurbish@chimes.com for a return authorization number. Once you have a return authorization number, products should be returned to Woodstock Percussion, Inc., 167 DuBois Road, Shokan NY 12481-5124 USA Attn: Quality Dept.

Except to the extent precluded by applicable law, Woodstock Percussion, Inc. WILL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES, AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE EXPIRES WHEN THIS EXPRESS WARRANTY EXPIRES.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state

- Phone number: 1-800-950-2754

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.