



## ITOUCHLESS BAG SEALER (BR001U) TROUBLESHOOTING GUIDE

ASIN: B000N5YBKC

MODEL NUMBER: BR001U

ISSUE: THE BAG RESEALER DOES NOT GET HOT ENOUGH TO SEAL THE PLASTIC

### Troubleshooting Step-by-Step:

- 1) Per the instructions, the sealer's heating elements need to be clamped **for 3-5 seconds** to allow the elements to heat up
- 2) Please make sure that new, brand name batteries have been installed in the correct direction.
- 3) Once the batteries are installed, press the sealer together for about at least but not more than 3 seconds.
- 4) After 3 seconds, place the plastic bag between the sealer, clamp it, and slowly slide the sealer across the top of your bag.

*\*\*\*\*If the bag still doesn't seal, the bag may be too thick or is made of a material that is not able to be heat sealed.*

*\*\*\* It works best if you fold the opening over once to create a double seal*

If you're still having trouble creating a seal, please contact us at [customersupport@itouchless.com](mailto:customersupport@itouchless.com) and we'll help out!