

Warranty Information

Return / Warranty Policy

All GSM Outdoor products; including but not limited to: Stealth Cam, Walker's Game Ear, Maestro Game Calls, Western Rivers Electronic Calls, Cyclops Lighting, SSI, and HME; are covered by a One Year Limited Warranty. This warranty covers manufacture defects of the product. Like most industries, our warranty is valid only for the original owner of the product purchased from an authorized retailer.

At GSM Outdoors, our customers are our number one priority and we want them to know we stand proudly behind every item bearing our name. Tampering with or altering the unit will void the warranty. Any unauthorized service will void the warranty. Original sales receipt must be produced for any warranty service and a Return Authorization (RA) number must be obtained from customer service at 877-269-8490 prior to returning the product.

USING YOUR OWN SHIPPING METHOD

- You can send items back to us at the address below using any other method that can provide tracking to prove shipment.
- Once we receive your package, we will promptly process your return or exchange.
- We are not responsible for items lost in the transit.
- We do not accept COD returns. Packages will be refused and sent back to originator.

WE ARE NOT RESPONSIBLE FOR ANY PRODUCT SENT TO US WITHOUT AN RETURN ATHORIZATION

Return Address:

GSM Outdoors
3385 Roy Orr Blvd. Suite B
Grand Prairie, TX. 75050

Call Toll Free: 877-269-8490

Call Center Hours: Monday-Friday 8:00am-5:00pm Central time.

Mailing Address:

3385 Roy Orr Blvd.
Grand Prairie, TX 75050

Email:

info@gsmorg.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

