

Whynter Built-In Upright Ice Makers Troubleshooting

Problem: The machine will not operate.

Possible Cause: The icemaker is unplugged.

Solution: Plug the ice maker in.

Possible Cause: The fuse is blown.

Solution: Replace fuse.

Possible Cause: The icemaker power switch is OFF.

Solution: Turn the ice maker power switch to ICE (ON)

Possible Cause: The ice storage bin is full of ice.

Solution: “Take away some ice cubes; make the ice full probe is free of ice.”

Problem: The water doesn't feed in after the ice maker starts.

Possible Cause: The water supply tap is turn off.

Solution: Turn on the water supply tap.

Possible Cause: “The water supply pipe is not proper connected.”

Solution: Reconnect the water supply pipe.

Problem: Machine makes ice, but bin does not fill up with ice

Possible Cause: The condenser may be dirty.

Solution: Clean the condenser.

Possible Cause: The air flow to the ice maker may be obstructed.

Solution: Check the installation or Run the unit for longer period of time.

Possible Cause: “The ambient temperature and water temperature are high, or it is near with some heat source.”

Solution: Check the installation or Run the unit for longer period of time.

Problem: Water is leaking out the unit.

Possible Cause: “A few water droplets are on the door.”

Solution: “Under some conditions, humidity may condense on the door. Consider moving the unit or just be more careful when you open the door.”

Possible Cause: The water supply connection is leaking.

Solution: Tighten fitting. See “Connecting the water line”.

Problem: Cubes are partially formed are white at the bottom.

Possible Cause: “Not enough water in the water bin.”

Solution: Check if the water supply pressure is below 15 psi.

Possible Cause: “Not enough water in the water bin.”

Solution: Check water supply—filter may be restricted.

Possible Cause: “Not enough water in the water bin.”

Solution: “Check for a water leak at the water trough.”

Problem: Noise during operation

Possible Cause: “The feet are not leveled and locked.”

Solution: Level and lock the feet. See Leveling the Ice Maker.

Possible Cause: Certain sounds are normal.

Solution: See Normal Sounds.

Problem: The icemaker stops suddenly while making ice.

Possible Cause: The electricity is off.

Solution: Reconnect the power supply line.

Possible Cause: The room temperature is out of the stated range.

Solution: “Cut off the electricity and let the ice maker stop working until the temperature returns within the stated range.”

Problem: The body of the ice maker is electrified

Possible Cause: “The ground line isn’t in the socket.”

Solution: Use the correct plug and outlet.

Problem: Scale builds up quickly inside the machine.

Possible Cause: The calcium level in the water is too high.

Solution: “Use a water softening apparatus installed in front of the water inlet valve.”

Problem: UIM-155 (User manual only has possible causes, no solutions)

Possible Cause: ICE MAKER DOES NOT OPERATE.

Solution: UNIT NOT PLUGGED IN.

Possible Cause:

Solution: “THE CIRCUIT BREAKER IS TRIPPED OR A BLOWN FUSE.”

Possible Cause:

Solution: THE ICE MAKER POWER SWITCH IS SET AT OFF.

Possible Cause: ICE MAKER DOES NOT PRODUCING ICE

Solution: AIRFLOW TO FRONT GRILL IS BLOCKED.

Possible Cause:

Solution: “THE ICE MAKER ARM IS SET TO THE OFF POSITION.”

Possible Cause:

Solution: WATER SUPPLY IS TURNED OFF.

Possible Cause:

Solution: WATER LINE IS BLOCKED.

Possible Cause:

Solution: “ICE MAKER HAS EXCESSIVE FROST BUILD UP.”

Possible Cause:

Solution: ICE BUCKET IS FULL.

Possible Cause: “COMPRESSOR TURNS ON AND OFF FREQUENTLY.”

Solution: “THE ROOM TEMPERATURE IS WARMER THAN NORMAL.”

Possible Cause:

Solution: THE DOOR IS OPENED TOO OFTEN.

Possible Cause:

Solution: THE DOOR IS NOT SECURELY CLOSED.

Possible Cause:

Solution: “THE DOOR GASKET DOES NOT SEAL PROPERLY.”

Possible Cause:

Solution: “THE FRONT OF THE ICE MAKER DOES NOT HAVE ENOUGH CLEARANCES.”

Possible Cause: VIBRATIONS

Solution: “CHECK TO ASSURE THAT THE ICE MAKER IS ON LEVEL AND HARD SURFACE.”

Possible Cause:

Solution: VOLTAGE IS NOT NORMAL.

Possible Cause: “THE ICE MAKER SEEMS TO MAKE TOO MUCH NOISE.”

Solution: “THE RATTLING NOISE MAY COME FROM THE FLOW OF THE REFRIGERANT, WHICH IS NORMAL.”

Possible Cause:

Solution: “AS EACH CYCLE ENDS, YOU MAY HEAR

GURGLING SOUNDS CAUSED BY THE FLOW OF REFRIGERANT IN YOUR ICE MAKER.”

Possible Cause:

Solution: “CONTRACTION AND EXPANSION OF THE INSIDE WALLS MAY CAUSE POPPING AND CRACKLING NOISES.”

Possible Cause:

Solution: THE ICE MAKER IS NOT LEVEL.

Possible Cause: THE DOOR WILL NOT CLOSE PROPERLY.

Solution: THE ICE MAKER IS NOT LEVEL.

Possible Cause:

Solution: “THE DOOR IS REVERSED AND NOT PROPERLY INSTALLED.”

Possible Cause:

Solution: THE DOOR GASKET OR SEAL IS DIRTY.

Possible Cause:

Solution: THE BUCKET IS OUT OF POSITION.

Possible Cause: ICE CUBES ARE MELTED TOGETHER

Solution: ICE MAKER DOOR IS OPENED TOO OFTEN.

Problem: The compressor works abnormally with a buzzing noise (MIM-14231SS)

Possible Cause: The voltage is lower than rec-ommended

Solution: The voltage is lower than rec-ommended

Problem: The ice made is too large and with pieces sticking together (MIM-14231SS)

Possible Cause: The water temperature in the storage tray or ambient is too low

Solution: Stop the machine and reset the ice making cycle

Possible Cause: The water temperature in the storage tray or ambient is too low

Solution: Restart the machine after turning it off

Problem: Conditions for ice making cycle are right but no ice is made (MIM-14231SS)

Possible Cause: Refrigerant leaks/ sealed sys-tem is blocked

Solution: Contact Whynter Service Department

Possible Cause: Water pressure is not properly set

Solution: The recommended water pressure is 58 PSI. – 15 psi and a static pressure not to exceed 80 psi

