



Prynt includes a one year limited warranty from the date of sale for all hard goods (e.g. Prynt Case and adapter). Extensions apply (two year limited warranty) to products purchased in France. Please see our full [Terms of Service](#) and attached warranty policy for additional details.

To exercise your warranty, please [contact us](#) and provide us the order number and email address associated with your order; if you purchased your product from one of our authorized retail partners, please be sure to include your **proof of purchase** in order to exercise your warranty.

NOTE: We do not provide return labels for warranties- you'll need to use a trackable package to ship the product to our warehouse.



PRYNT

**Limited Warranty of Hardware
United States**

The limited warranties provided by Prynt Corp. ("Prynt," "we," or "us") apply only to new Prynt-branded cases and related accessory products ("Accessories" and collectively with Prynt cases, "Prynt Products") that you purchased from Prynt or an authorized Prynt reseller in the United States for your own use, and not for resale.

Prynt warrants that the Prynt case will be free from defects in workmanship and materials, under normal non-commercial use, for one (1) year from the original purchase date, and that the Accessories will be free from defects in workmanship and materials, under normal non-commercial use, for ninety (90) days from the original purchase date.

Any products purchased from Prynt that are not Prynt-branded products are covered by the warranty, if any, of the respective branded manufacturer.

Our warranties do not apply to:

- Software, including any firmware, operating system or application software delivered to you either prior to or subsequent to delivery of the Prynt Product to you;
- Any website services provided by Prynt or third parties in connection with the Prynt Product;
- Any third party products (including software) or services, included with or used with the Prynt Product, or damages to the Prynt Product caused by third party products or services;

- Damage to the surface of the Prynt Product, including cracks or scratches to the case, or any other cosmetic damage;
- Damage that results from accident, abuse, misuse, neglect or any use of the Prynt Product other than for its intended use;
- Damage that results from any unauthorized attempts to open, maintain, repair or modify the Prynt Product; and
- Damage that results from the Prynt Product being subjected to abnormal physical, thermal or electrical stress, including water, dust, power fluctuations or other hazards.

As your sole and exclusive remedy and Prynt's entire liability under this warranty, Prynt will, at its option, repair the Prynt Product or replace it with a comparable Prynt Product. Replacement Prynt Products and parts used to repair the Prynt Products may be new, refurbished or reconditioned. Repaired or replaced Prynt cases are warranted for the unexpired portion of the original warranty period or 90 days from the date of shipment of the repaired or replacement Prynt Product, whichever is longer. Repaired or replaced Accessories are warranted for the unexpired portion of the original warranty period. All Prynt Products and parts that are replaced become the property of Prynt.

You must contact Prynt Customer Support within the warranty period and furnish a dated proof of original purchase prior to the return of any Prynt Product for warranty service.

Contact Information Link: <http://support.prynt.co/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.