

Rachael Ray Product Warranty Information

Rachael Ray cookware products that offer the Lifetime Warranty are guaranteed to be free from defects in materials and workmanship under normal household use for the lifetime of the cookware. If a Rachael Ray cookware item is believed to be defective, you may submit your warranty claim and photographs of the product using the easy to use [Rachael Ray Warranty](#) link. If your product is found to be defective, we will replace it with the same item or one of equal or similar value.

This guarantee does not cover damage caused by accident, misuse, abuse, commercial use, damage from overheating, or damage from use of an automatic dishwasher. Incidental or consequential damages are not covered by this guarantee.

Rachael Ray cookware products carrying the Lifetime Warranty consist of:

- Rachael Ray Hard Anodized Nonstick Cookware
- Rachael Ray Stainless Steel Cookware
- Rachael Ray Porcelain Aluminum Nonstick Cookware

If you are not sure your item's defect is covered under the warranty, please click on the link [Product Misuse and Warranty](#) which provides examples of cookware conditions that can void the warranty of your product.

Contact Us If you can't find what you're looking for on our site, give us a call. 800-450-0156

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.