

amazonbasics

Connected Warranty



This limited warranty is provided by Amazon Fulfillment Services, Inc. ("Amazon") to you as the original purchaser of the AmazonBasics-branded surge protector product(s) you purchased (the "Surge Protector"). In addition to the one-year warranty that applies to your Surge Protector, this limited warranty covers damage to equipment that is properly connected through a Surge Protector to a properly wired and grounded outlet (including compliance with electrical and safety codes of the most current electrical code (ANS/NFPA 70)) without the use of any adapters, extension cords or other connectors (an "Occurrence").

This limited warranty is null and void unless all wires leading into the equipment pass through the Surge Protector as described herein below. This limited warranty is null and void if a power disturbance damages the connected equipment through the phone, network or coaxial lines. You are only covered if the disturbance entered through the AC lines.

This is a limited warranty subject to the limitations and exclusions set forth herein.

Amazon will, at our option, (i) replace or repair the damaged connected equipment or (ii) reimburse you for the actual costs of replacing or repairing the damaged connected equipment. Amazon will spend an amount equal to the fair market value or the original purchase price of the damaged connected equipment, whichever is less, up to the maximum amount set forth below:

Up to a maximum of \$20,000 for products connected to an AmazonBasics 6-Outlet Surge Protector strip with 200 Joule protection.

All above warranties contained herein are null and void if: the Surge Protector in use during the Occurrence is not provided to Amazon for inspection upon Amazon's request at your sole expense; Amazon determines that the Surge Protector has been opened, improperly installed, altered in any way or tampered with; Amazon determines that the damage to the connected equipment did not result from the Occurrence or that no Occurrence in fact took place; the repair or replacement of the damaged connected equipment is covered under a manufacturer's warranty or seller's extended warranty; or Amazon determines that the damaged connected equipment was not used under normal operating conditions or in accordance with any manufacturer's instructions for the connected equipment. The Surge Protector must be plugged directly into a properly wired AC power line with a protective ground and must not be "daisy-chained" together in serial fashion with other power strips, uninterruptable power supplies (UPSes), other surge protectors, three-to-two-prong adapters, or extension cords, and any such installation voids this limited warranty. This limited warranty does not protect against acts of God (other than lightning) such as flood, earthquake, or war; vandalism; theft; normal-use wear and tear; erosion; depletion; obsolescence; abuse; or non-authorized program or system equipment modification or alteration. This limited warranty and all warranties contained herein are null and void if you use the Surge Protector in any way with a generator, heater, sump pump, water-related device, life support device, medical device, car, motorcycle, or golf-cart battery charger. The Surge Protector is intended to be used indoors only and in dry areas.

This limited warranty does not cover any data loss caused by or related to the damaged connected equipment, and Amazon will not reimburse you for any data loss or restoration for data loss.



This is the sole warranty of Amazon in respect to equipment connected to the Surge Protector and lost data.

The Conditions of Use for the Amazon.com website as they exist and are amended from time to time (the "Conditions of Use") are incorporated into this limited warranty by reference, including without limitation the limitations of liability, disclaimers, choice of venue and jurisdictional provisions. In the case of any inconsistencies between the Conditions of Use and this limited warranty, this limited warranty will control. All subsequent amendments to the Conditions of Use are automatically incorporated herein at the time of the amendment. You can access the current version of the Conditions of Use at www.amazon.com/conditionsofuse.

EXCEPT FOR THE ONE-YEAR LIMITED U.S. WARRANTY THAT APPLIES TO THE SURGE PROTECTOR, AND TO THE EXTENT PERMITTED BY LAW, THE LIMITED WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES WILL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT OR REIMBURSEMENT SERVICES AS DETERMINED BY US IN OUR SOLE DISCRETION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO OUR EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.



This limited warranty only applies to Surge Protectors purchased and used within the United States (including the lower 48 states, the District of Columbia, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands, but excluding APO/FPO addresses that are outside of those named jurisdictions).

All claims under this limited warranty must be made within 30 days from the date of the Occurrence. To file a claim, you must take the following steps:

Contact Customer Service at **1-866-216-1072**, or, alternatively, go to www.amazon.com/contact-us. Customer Service will ask you questions to determine your eligibility under this limited warranty.

Please be prepared to provide the following information:

1. AmazonBasics product identifier (ASIN): B00TP1BWMK
2. Equipment that was connected to the surge protector
3. Connected equipment that was damaged and the extent of the damage
4. Date of the occurrence

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