

OUR GUARANTEE: If you don't love your new Imprint® Comfort Mat exchange or return it without question. **Whenever.**

LIFETIME WARRANTY: All Imprint Comfort Mats come with a 100% unconditional lifetime satisfaction guarantee.

We always strive to exceed your expectations and want to ensure that you are fully satisfied with your purchase. If for any reason you are not fully satisfied, please contact us at wecare@imprintmats.com and we will ensure we accommodate your request!

Cumulus9™ and CumulusPRO™ Warranty Details

This warranty extends only to the original purchaser and is not transferable. This warranty does not cover damage due to abuse, misuse and improper usage. Our durable Cumulus9™ Series is guaranteed to protect against high traffic in home use. Our CumulusPRO™ series is guaranteed in both residential and commercial applications. Failure to follow the instructions may void this warranty.

Never delaminate: Our proprietary one-piece fully enclosed construction manufacturing process will ensure your mat will never separate, bubble up, ripple, or tear as a result of broken down glues used with inferior products. The environmentally friendly synthetic outer material is durable, abrasion resistant, and stain resistant for long-term enjoyment.

Permanent shock absorption and never compress: Imprint Mats are guaranteed to recover (bounce back) and never lose their form. This results in consistent comfort, even where the most frequent standing occurs.

Long-term durability: Our durable Cumulus9™ Series is guaranteed to protect against high traffic in home use. Our CumulusPRO™ series is guaranteed in both residential and commercial applications

Waterproof and Washable: Easy to clean with soap and water.

Polyurethane technology contains no plasticizers and will not leach over time with no noxious smells or bad chemicals found in PVC products.

Always lie flat: Our proprietary manufacturing process and edge design ensure no “curled up” ends commonly found on other mats.

IMPORTANT CARE AND USE INSTRUCTIONS

When unpacking your rolled Imprint® Comfort Mat Cumulus9 Island Area Runner you may notice a small wrinkle on the top surface of the mat. This is normal and should disappear within 48-72 hours of placing the mat on a flat surface. To store your mat, roll with the top side facing out or it can create permanent markings on mat surface. Do not fold or the mat will likely crease. To clean, simply wipe with mild soap and water or mild household cleaners. Do not use harsh or

toxic cleaners, which might damage the mat's surface. Do not use a vacuum cleaner or steam cleaner as the rotating brushes can damage the mat surface. Be sure to place mat down on a totally dry surface. Our comfort mats have waterproof properties which may not permit trapped moisture to evaporate and could damage your floor. Do not allow water or other liquids to get trapped beneath your mat as this can cause damage or discoloration to flooring. Lift and clean underneath mat twice a month to remove contaminants and humidity. If the floor is exposed to UV rays or other environmental irritants for a long period of time there can be a color difference between area covered with a mat and area open and exposed directly to the rays. If there is a floor heating system and mat is placed for a long period of time, it may create more heat and pressure than the surrounding area, which could result in a discoloration. The continual covering of Linoleum flooring may cause discoloration. Linoleum flooring contains linseed oil which, when blocked from sunlight, begins to oxidize and can change colors affecting the floor coloration. Please do not stand on the mat in "stiletto" type high heel shoes. These sharp heels can potentially damage the surface of the mat. This mat is not intended for use under heavy furniture or appliances as the weight may damage the mat and not restore to its original shape.

REGISTERING YOUR PURCHASE

All purchases made on imprintmats.com are automatically registered and your purchase is fully covered under our warranty.

For purchases made from our retail partners, you will need to log in to register your purchase. If you do not have a user account, please create an account. Once your account has been created, you will be able to register your comfort mat.

Register at ImprintMats.com/registration

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.