

PRODUCT WARRANTY AND REGISTRATION

Fill out the registration card in the owner's manual packet or go on-line to www.ravenamerica.com to register. Registered owners will receive a complimentary cover for your MPV and receive important product updates and other important information from Denver Global Products.

Warranty

The Manufacturer warrants to the original consumer purchaser that this product as manufactured is free from defects in materials and workmanship. For a period of three (3) years from date of purchase by the original consumer purchaser, we will repair or replace, at our option, without charge for parts or labor incurred in replacing parts, any part which we find to be defective due to materials or workmanship. This Warranty is subject to the following limitations and exclusions:

1. This Warranty does not apply to the battery (except as noted below) or components parts thereof. Please refer to the applicable manufacturer's Warranty on these items.
2. Transportation charges for the movement of any power equipment unit or attachment are the responsibility of the purchaser. Transportation charges for any parts submitted for replacement under this Warranty must be paid by the purchaser unless such return is requested by the manufacturer.
3. Engine Warranty: The engine is warranted free from material defect for the period of two (2) years from the date of purchase. Routine service must be maintained as instructed in the owner's manual.
4. Battery Warranty: On products equipped with a battery, we will replace, without charge to you, any battery which we find to be defective in manufacture, during the first one (1) year of ownership.
5. This Warranty applies only to products which have been properly assembled, adjusted, operated, and maintained in accordance with the instructions furnished. This Warranty does not apply to any product which has been subjected to alteration, misuse, abuse, improper assembly or installation, delivery damage, or to normal wear of the product.
6. Exclusions: This warranty does not cover: normal wear; contaminants in the fuel or oil; damage as a result of use in a manner for which the product was not designed; damage caused by modification or use of unsuitable attachments or accessories, or other misuse and neglect; damage caused by failure to follow the prescribed warnings, operating practices, maintenance, and storage procedures; parts affected or damaged by accident and/or collision; damage due to transporting, handling, storage or any other causes other than defects in material or workmanship of the product.
7. In the event you have a claim under this Warranty, you must work with an authorized service location.

Should you have any unanswered questions concerning this Warranty, please contact 1-888-321-5700 with the model number, serial number and date of purchase of your product.

THIS WARRANTY DOES NOT APPLY TO INCIDENTAL OR CONSEQUENTIAL DAMAGES AND ANY IMPLIED WARRANTIES ARE LIMITED TO THE SAME TIME PERIODS STATED HEREIN FOR OUR EXPRESSED WARRANTIES. Some areas do not allow the limitation of consequential damages or limitations of how long an implied Warranty may last, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from locale to locale.

Combined Exhaust and Evaporative Emissions Control Warranty Statement

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board, the United States Environmental Protection Agency and CHONGQING RATO POWER MANUFACTURING CORPORATION (RATO), are pleased to explain the emission control system warranty on your 2013 model year small off-road engine/equipment. In the United States and California, new small off-road engine/equipments must be designed, built and equipped to meet the State's stringent anti smog standards. RATO must warrant the emission control system on your small off-road engine/equipment for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your small off-road engine/equipment.

Your emission control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, belts, and other associated components. For engines less than or equal to 80 cc, only the fuel tank is subject to the evaporative emission control warranty requirements of this section. (California only)

Where a warrantable condition exists, RATO will repair your small off-road engine/equipment at no cost to you including diagnosis, parts and labor.

MANUFACTURER'S WARRANTY COVERAGE:

This emissions control system is warranted for two years. If any emission-related part on your small off-road engine/equipment is defective, the part will be repaired or replaced by Rato.

OWNER'S WARRANTY RESPONSIBILITIES:

As the small off-road engine/equipment owner, you are responsible for the performance of the required maintenance listed in your owner's manual. RATO recommends that you retain all receipts covering maintenance on your small off-road engine/equipment, but RATO cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As the small off-road engine/equipment owner, you should however be aware that RATO may deny you warranty coverage if your small off-road engine/equipment or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road engine/equipment to a RATO dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding your warranty rights and responsibilities, you should contact Great Lakes Technologies, LLC at 1-855-206-5286 or E-mail: service@rato-na.com.

DEFECTS WARRANTY REQUIREMENTS:

(a) The warranty period begins on the date the engine/equipment is delivered to an ultimate purchaser.

(b) General Emissions Warranty Coverage. RATO warrants to the ultimate purchaser and each subsequent owner that the engine/equipment is:

(1) Designed, built, and equipped so as to conform with all applicable regulations adopted by the Air Resources Board; and

(2) Free from defects in materials and workmanship that causes the failure of a warranted part for a period of two years.

(c) The warranty on emissions-related parts will be interpreted as follows:

(1) Any warranted part that is not scheduled for replacement as required maintenance in the written instructions required by subsection (d) must be warranted for the warranty period defined in Subsection (b)(2). If any such part fails during the period of warranty coverage, it must be repaired or replaced by RATO according to Subsection (4) below. Any such part repaired or replaced under the warranty must be warranted for the remaining warranty period.

(2) Any warranted part that is scheduled only for regular inspection in the written instructions required by subsection (d) must be warranted for the warranty period defined in Subsection (b)(2). A statement in such written instructions to the effect of "repair or replace as necessary" will not reduce the period of warranty coverage. Any such part repaired or replaced under warranty must be warranted for the remaining warranty period.

(3) Any warranted part that is scheduled for replacement as required maintenance in the written instructions required by subsection (d) must be warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part must be repaired or replaced by RATO according to Subsection (4) below. Any such part repaired or replaced under warranty must be warranted for the remainder of the period prior to the first scheduled replacement point for the part.

(4) Repair or replacement of any warranted part under the warranty must be performed at no charge to the owner at a warranty station.

(5) Notwithstanding the provisions of Subsection (4) above, warranty services or repairs must be provided at all RATO distribution centers that are franchised to service the subject engine/equipments.

(6) The owner must not be charged for diagnostic labor that leads to the determination that a warranted part is in fact defective, provided that such diagnostic work is performed at a warranty station.

(7) RATO is liable for damages to other engine/equipment components proximately caused by a failure under warranty of any warranted part.

(8) Throughout the emissions warranty period defined in Subsection (b)(2), RATO must maintain a supply of warranted parts sufficient to meet the expected demand for such parts.

(9) Any replacement part may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner.

Such use will not reduce the warranty obligations of RATO.

(10) Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any non-exempted add-on or modified parts will be grounds for disallowing a warranty claim. RATO will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

(11) RATO issuing the warranty shall provide any documents that describe that manufacturer's warranty procedures or policies within five working days of request by the Air Resources Board.

(d) Emission Warranty Parts List for greater than 80cc.

(1) Fuel Metering System

(i) Carburetor and internal parts (and/or pressure regulator or fuel injection system).

(ii) Air/fuel ratio feedback and control system.

(iii) Cold start enrichment system.

(iv) Fuel Tank.

(2) Air Induction System

(i) Controlled hot air intake system.

(ii) Intake manifold.

(iii) Air filter.

(3) Ignition System

(i) Spark Plugs.

(ii) Magneto or electronic ignition system.

(iii) Spark advance/retard system.

(4) Exhaust Gas Recirculation (EGR) System

(i) EGR valve body, and carburetor spacer if applicable.

(ii) EGR rate feedback and control system.

(5) Air Injection System

(i) Air pump or pulse valve.

(ii) Valves affecting distribution of flow.

(iii) Distribution manifold.

(6) Catalyst or Thermal Reactor System

(i) Catalytic converter.

(ii) Thermal reactor.

(iii) Exhaust manifold.

(7) Particulate Controls

(i) Traps, filters, precipitators, and any other device used to capture particulate emissions.

(8) Miscellaneous Items Used in Above Systems

(i) Electronic controls.

(ii) Vacuum, temperature, and time sensitive valves and switches.

(iii) Hoses, belts, connectors, and assemblies.

(e) Emission Warranty Parts List for less than or equal to 80cc.

(i) Fuel Tank

RATO will furnish with each new engine/equipment written instructions for the maintenance and use of the engine/equipment by the owner.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.