



# Warranty

---

## Limited Warranty Terms and Conditions

The length of the limited warranty for the product you have purchased can be found on the product packaging. If you have additional questions about the length of your warranty you may contact IOGEAR's support department via email at [support@iogear.com](mailto:support@iogear.com), via telephone at 949-453-8782 or toll free at 866-9-IOGEAR, or via fax at 949-453-8785.

IOGEAR warrants our products against defects in material and workmanship for the length of the warranty period which begins to run on the documented date of purchase. If this product proves to be defective within the warranty period, contact IOGEAR's support department for information on how to have your product repaired or replaced. IOGEAR will not issue a monetary refund for the product.

When returning the product, you must ship the product in its original packaging or in packaging that provides an equivalent degree of protection for the product during shipment. Place your proof of purchase inside the packaging and clearly print the RMA number on the outside of the package. IOGEAR's support department will provide you with the RMA number, but you will be responsible for the costs associated with shipping the product to IOGEAR. **Return requests that do not contain a proof of purchase, such as a store receipt, will not be processed.**

## **Removal or alteration of the factory-supplied serial number invalidates this warranty.**

**This warranty does NOT cover cosmetic damage. This warranty does NOT cover damage due to: acts of God; accident; misuse; abuse; neglect; modification; improper operation; improper maintenance; lack of maintenance; connection to improper equipment; or repairs conducted by a party other than IOGEAR. This warranty does NOT cover products sold AS IS or WITH FAULTS.**

This warranty is only valid in the country in which the product was purchased. The return of a defective product will be handled by agents in the country in which the product was purchased.

EXCEPT FOR THE WARRANTIES SPECIFICALLY EXPRESSED IN THIS AGREEMENT, IOGEAR DISCLAIMS ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH THE EXCEPTION OF THOSE WARRANTIES WHICH ARE IMPLIED BY AND/OR INCAPABLE OF EXCLUSION, RESTRICTION OR

MODIFICATION BY AN APPLICABLE LAW. THE TERM OF ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED ARE LIMITED TO THE TERM OF THIS WARRANTY AGREEMENT. IOGEAR'S MAXIMUM LIABILITY IS LIMITED TO THE PURCHASE PRICE YOU PAID FOR THIS PRODUCT PLUS ANY INTEREST ALLOWED BY LAW IF AN APPLICABLE LAW REQUIRES THE PAYMENT OF INTEREST. IOGEAR SHALL NOT BE LIABLE FOR PROPERTY DAMAGE, PERSONAL INJURY, LOSS OF USE, INTERRUPTION OF BUSINESS, LOST PROFITS, LOST DATA OR OTHER CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, HOWEVER CAUSED AND HOWEVER ALLEGED, WITH THE EXCEPTION OF THOSE DAMAGES WHICH AN APPLICABLE LAW RENDERS INCAPABLE OF LIMITATION, EXCLUSION OR RESTRICTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

For technical questions regarding your IOGEAR product, please visit our Technical Information Library (TIL) at [//www.iogear.com/support](http://www.iogear.com/support).

Protecting your privacy is important to IOGEAR. We strive to keep your personal information confidential. IOGEAR collects and uses your personal information to give you superior customer service, to provide you with convenient access to our products and services, and to make a wider range of products available to you. In addition, we use your personal information to keep you up to date on the latest product announcements, software updates, special offers, and other information we think you would like to hear about. From time to time, we may use your personal information to contact you to participate in a market research survey so that we can gauge customer satisfaction and develop better products. To ensure that your personal information remains confidential, we communicate these privacy guidelines to every IOGEAR employee. IOGEAR does not knowingly solicit personal information from children or send them requests for personal information.

In addition, IOGEAR follows the advise of industry initiatives such as the Online Privacy Alliance (<http://www.privacyalliance.org>) so that privacy rights are preserved on the Internet and in all aspects of electronic commerce. The IOGEAR Customer Privacy Policy is subject to change at any time. We encourage you to review the privacy policy regularly for any changes.

Last updated January, 2008  
IOGEAR.

CONTACT US:

Toll Free: 866-9-IOGEAR (866-946-4327)  
Phone: 949-453-8782  
Fax: 949-453-8785

## Support & Additional Contacts

Support Phone: 866-946-4327 x4862 (7:30am-6:00pm)

Support Email: [support@iogear.com](mailto:support@iogear.com)

Service Support (Latin America): [latinsupport@iogear.com](mailto:latinsupport@iogear.com)

Service Support (United States/Canada): [Knowledgebase and Customer Support](#)

Webmaster: [webmaster@iogear.com](mailto:webmaster@iogear.com)

General Info: [info@iogear.com](mailto:info@iogear.com)

Press Contact: [pr@iogear.com](mailto:pr@iogear.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.